



SWT554 SWT604 SWT704 SWT754 SWT954

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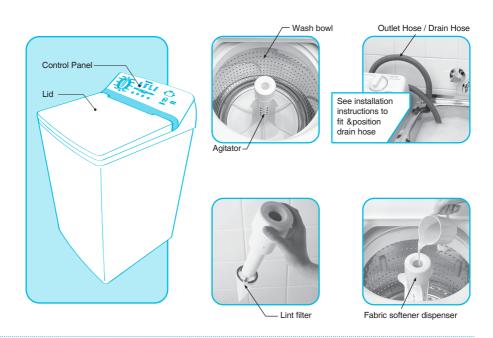
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## **SECTION A: Knowing your washing machine**



### PARTS OF THE WASHING MACHINE

This booklet talks about different parts of your washing machine. The main ones you need to know are shown on the diagrams below.



### SAVING WATER AND ENERGY

### This washing machine features water and energy saving options.

To save energy, the wash time can be shortened for a load of less dirty clothes by selecting the appropriate wash program e.g. Fast Wash.

The washing machine is energy efficient and most water efficient when used with a full load of clothes and with ECO RINSE selected. You should use ECO RINSE (where available) instead of Deep Rinse to reduce the amount of water used for rinsing clothes.

### Your machine is most water efficient when ECO RINSE is used as the rinse option.

Each time you switch on your washing machine the machine will select most suitable rinse option for the selected program. You can change rinse option if you wish. See page 14 for more detail.

The difference between Deep rinse and Eco rinse is explained on the next page.

### THE DIFFERENCE BETWEEN THE DEEP RINSE AND ECO RINSE OPTIONS.

(See page 14 for rinse option instructions)

### Eco rinse option

When Eco rinse is used, rinse water is sprayed into the wash bowl in pulses. After each pulse the wash bowl will spin to remove detergent laden water from the clothes.

Normally the machine will go through a series of six pulse sprays and short spin cycles in this manner, followed by the final long spin that removes the water from the clothes to complete the wash.

In some wash programs, the series of pulses, sprays and short spins may be less than six, e.g. Fast Wash has only 3 eco sprays for both eco rinse and fast eco rinse.

By selecting Eco rinse instead of Deep rinse, considerably less water will be used to remove detergent and dirty water from your clothes. However, the wash cycle will take longer to complete with Eco rinse. As a guide, Deep rinse uses approx. 40% more water than Eco rinse.

Eco rinse is not available with the Woollens or Bedding wash programs. When you choose these two programs, Deep rinse is automatically selected for you.

### Deep rinse option

When Deep rinse is used, rinse water enters the washing machine filling up to the wash water level selected. The machine will then agitate and finally empty the water through the drain hose.

For the same wash cycle settings, Deep rinse uses up to 40% more water than Eco rinse but it will take less time to complete a full wash.

### **CONTROL PANEL**

#### The different models

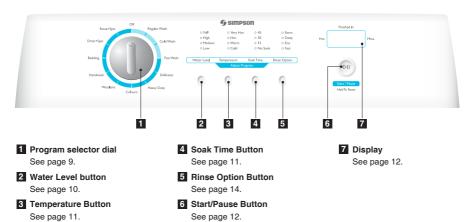
Each model has different features and a different control panel. The diagrams on this page and page 5 show what you will find on the control panel of your washing machine and what the different buttons, knobs and lights are for. Check the control panels for the one which matches your washing machine.

#### MODELS: SWT554, SWT604

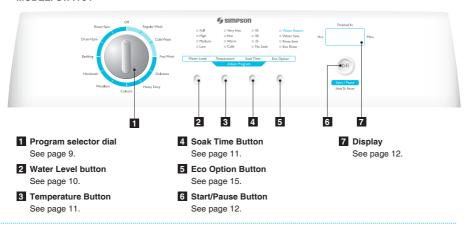


- 1 Program selector dial See page 9.
- 2 Water Level button See page 10.
- 3 Temperature Button See page 11.
- 4 Soak Time Button See page 11.
- 5 Rinse Option Button See page 14.
  - 6 Start/Pause Button See page 12.
- **7 Display** See page 12.

### MODELS: SWT704, SWT954



### MODEL: SWT754



### **ABOUT YOUR WASHING MACHINE**

### Out of balance interruption

The washing machine can stop during the spin stage of a wash because of an out of balance condition.

The display will show "E17" and you will hear a short beep every second.

Out of balance during spin is caused by an uneven distribution of clothes in the wash bowl.

To rectify the out of balance condition, open the lid and redistribute the clothes evenly in the space between the agitator and wall of the wash bowl.

Closing the lid will start the machine and continue the spin stage of the wash.

If you have frequent out of balance interruptions, it may be due to your washing machine not standing firm and level on the floor.

This can be corrected by adjusting the washing machine legs as described in the Installation Instructions supplied with your machine.

### **Button response and lights**

### Always press buttons gently.

Watch the lights on the control panel to see the effect pressing a button or turning a program selector knob has, and listen for 'BEEPS'.

When you press a button you will get a short 'BEEP' to acknowledge the entry. If the option is not available at the time, the machine will not allow you to select it. After the machine has started, the entire wash option button will be disabled and machine will show "Err" on the display with three short beeps to indicate the button is disabled. The start button is still active but you need to **press and hold the button for 1.2 seconds to pause machine.** This is to confirm that you really want to pause the machine. When in pause mode, all options will be able to be changed again.

**NOTE:** All functions of the washing machine will stop when the lid is open, except for pump out before spin.

## **SECTION B: Washing instructions**

Follow the instructions in this section for the best washing results.

### SORT YOUR WASHING INTO SEPARATE WASH LOADS



Each load of washing should contain clothing which needs the same washing conditions. For example, you should not wash delicate clothes with very dirty work clothes.

Some fabrics are lint collectors and can pick up lint, dirt and colour from other fabrics, which are lint producers. Some examples are listed below.

LINT COLLECTORS

LINT PRODUCERS

Corduroy Synthetics Towels Nappies

Permanent press fabrics

Chenille / Candlewick

Make sure that you wash lint collectors separately from lint producers.

### **CHECK YOUR CLOTHES TO AVOID DAMAGE**

Empty all pockets. Close all hooks and zippers to avoid snagging clothes.

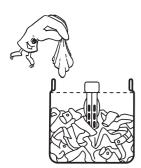
Wash bras, pantyhose and other delicates in a mesh laundry bag which you can purchase from your supermarket.

### PRE-TREATMENT SPRAYS AND STAIN REMOVERS

**IMPORTANT:** Pre-treatment sprays and stain removers can damage plastic components on your washing machine.

If you use pre-treatment sprays or stain removers, apply them to the clothing well away from your washing machine.

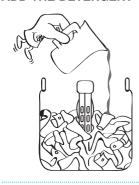
### LOAD THE WASHING MACHINE



When loading the clothes into your washing machine, there are four things to remember:

- Clothes must be loaded evenly around the agitator. For best results load small items first, followed by large items.
- 2. Clothes must not be wrapped around the agitator.
- 3. The washing machine must not be overloaded. Clothes must be able to move during the washing cycle.
- 4. The load should contain only three or four large items, for example sheets. The rest of the load should be small items. A mixed load of large and small items will wash cleaner than a load of all large items.

### ADD THE DETERGENT

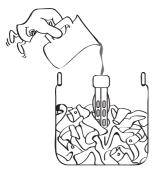


- Measure the correct amount of powder or liquid detergent by following the recommendations on the package.
- 2. Mix detergent in one litre of hot or warm water.
- 3. Add the pre-mixed detergent to the wash load.

### Don't do these things:

- \* Using too little detergent will give you a poor wash result.
- \* Using excessive detergent will create to many suds and may cause overloading of the motor during the spin stage of the wash cycle. To avoid excessive suds, reduce the amount of detergent you use. It is best to use detergent labelled low sudsing. Good quality, front load detergent will perform well in this machine.
- \* Use soap based products in your washing machine.

### **ADD FABRIC SOFTENER**



- 1. Measure the correct amount of fabric softener by following the recommendations on the package.
- Mix softener with an equal amount of warm water but only mix enough to fill to the line marked inside the cup. The softener cup holds 75ml.
- 3. Pour the mixed softener into the cup in the top of the agitator. **Do not overfill the cup.**
- 4. Do not spill fabric softener on the clothes as it may stain them.

IMPORTANT: If you are going to use fabric softener, you must select the DEEP RINSE option, i.e deselect the ECO RINSE option. Also if softener is used frequently the machine must be flushed out regularly refer Page 18.

**NOTE:** You do not have to use fabric softener, your washing machine will wash the clothes perfectly well without it.

### ADDING BLEACH





Bleaching of clothes can help to remove stains, heavy soiling and to kill bacteria.

Oxygen type - This is generally a powder type bleach.

Mix the required quantity with water and pour down the hole in the top panel during the fill when there is some water in the wash bowl. Refer to the instructions on the bleach container.

**Chlorine type** - This type of bleach should <u>not</u> be mixed with detergent. Mix the bleach with water as per the instructions on the container. Turn PROGRAM SELECTOR to a Regular Wash position.

Press the START/PAUSE button to commence water fill.

Pour the bleach solution down the hole in the top panel during fill when there is some water in the wash bowl.

Allow the machine to agitate for a few minutes, then let it stand for the required time by pressing the START/PAUSE button.

Turn PROGRAM SELECTOR to Drain & Spin position and press the START/PAUSE button to empty the wash bowl.

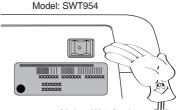
You can now wash the clothes load using detergent and your selected wash program.

**NOTE:** Bleach should not be used on silk, wool, rayon or drip dry clothes.

### START YOUR WASHING MACHINE AS FOLLOWS



- Turn on the taps and turn power on at the power point
- 2. Close the lid
- Press the POWER button (only model SWT954) at the back of control panel above the rating label.



The machine will 'beep' twice and show a pattern of lights. Wait for this to happen before attempting to operate the machine.

Your washing machine is now in pause mode and ready to wash your clothes. If the settings shown on the control panel are what you want to use and the PROGRAM SELECTOR is set to the correct wash program for your clothes load, press the START/PAUSE button to start your wash.

To select a different program or change other settings, read the following instructions in this section and in Section C.

### **CHOOSE THE WASH PROGRAM**



Turn the PROGRAM SELECTOR knob to choose the wash program you want.

The table "YOUR PROGRAM GUIDE" shown on page 10 will help you in selecting the right program.

The Program Selector knob is not a timer.

Once you select a wash program, the Program Selector knob will stay at that position for the whole wash cycle.

You can turn the Program Selector Knob to a new program position at any time.

If you do move the Program Selector Knob the effect will be different depending on the status of the machine at the time you do this, as follows:

- 1. When the machine is in pause mode, moving the Knob to a new position will result in the machine resetting to the start of the new program.
  - (For pause mode, see "Machine in pause mode" page 12)
- 2. When the machine is running, moving the Knob to a new position will result in the machine continuing the wash and it will show " Err" on the display with 3 consecutive short beeps to remind you that this option is not allowed.

(For machine running, see "Wash cycle in progress" page 12)

### NOTE:

When you choose the WOOLLENS and BEDDING program, the DEEP RINSE option is automatically selected for you. You will not be able to select and use Eco Rinse and Fast Rinse with these two programs.

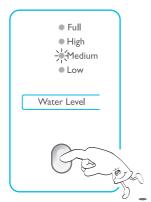
When you select the DRAIN & SPIN program, there will be a delay of at least 2 minute before the washing machine starts to spin. This delay is a pump out (DRAIN) period to ensure the bowl is empty of water, which is necessary before spin commences. Even though you may have only put wet clothes into an empty bowl, the delay before spin will still occur to be safe and to protect your washing machine.

### YOUR PROGRAM GUIDE

		Default			
Program	Select this Program	Water Level	Temp.	Soak	Rinse*** Option
Off	To reset a program and to switch off the machine.	-	-	-	-
Regular Wash	For an average domestic load of mixed fabrics.	Full	Warm	No Soak	Eco Rinse
Cold Wash	For synthetic or mixed fabrics, underwear, coloured garments, non-shirnk shirts, blouses.	High	Cold	No Soak	Deep Rinse
Fast Wash	For a very small load of mixed fabrics.	Medium	Warm	No Soak	Deep Rinse
Delicates	For lingerie, lace, trimmed and embroidered items.	Full	Cold	No Soak	Deep Rinse
Heavy Duty *	For a heavily soiled cotton wash load.	Full	Warm	No Soak	Deep Rinse
Colours	For colours item of mixed fabrics.	High	Cold	No Soak	Deep Rinse
Woollens	For woollen fabrics labelled "Machine Washable".	High	Cold	No Soak	Deep Rinse
Handwash	For articles of clothing whose label indicates that they must be hand-washed.	High	Warm	15 Min.	Deep Rinse
Bedding	For bedding fabrics labelled "Machine Washable".	Full	Hot	No Soak	Deep Rinse
Drain + Spin **	For very wet clothes to remove the water.	-	-	-	-
Rinse + Spin	For items that you want to rinse and spin eg. clothes items you have hand washed in a wash tub.	Full	Cold	-	Deep Rinse

Heavy Duty has a built-in Soak period of 6 minutes

### **CHOOSE THE WATER LEVEL**



- Choose the water level by pressing WATER LEVEL button.
   You can select:
  - . Full, High, Medium and Low
- 2. Use only the amount of water you need for the wash load.
- 3. If you want to add more water after wash cycle has started, press the START/PAUSE button and press the WATER LEVEL button to the new higher level that you want, press the START/PAUSE button again to continue your wash cycle.

The machine will add water up to the new level selected and continue the wash program.

If the water level you have is high and you wish to reduce this level for the following Deep Rinse cycle or for your next wash program, press the START/PAUSE button and press the WATER LEVEL button to the new lower level. The washing machine will use this new lower level for next fill of water.

#### NOTE:

Flood diagnostic is explained on page 22. You should refer to this if you have water pouring onto the floor The display will show " £30" and you will hear rapid short beep continuously to remind you about this problem.

<sup>\*\*</sup> Drain & Spin has a built-in pump out period of approx. 2 minutes prior to spin. (See "Choose the wash program" page 9)

<sup>\*\*\*</sup> Add Rinse to Deep Rinse uses up to 40% more water than Eco to rinse clothes, but Deep takes less time than Eco. Your wash cycle will be longer using Eco rinse. (See pages 4 and 14)

### CHOOSE THE WASH WATER TEMPERATURE



For each wash program your washing machine automatically selects a suitable fill water temperature.

If you want to use a different wash water temperature, press the WATER TEMP button repeatedly. The water temp lights will tell you the temperature for each press of the button.

You have four temperatures to choose from Very Hot, Hot, Warm and Cold.

The temperature of warm water will depend on the temperature and pressure of your hot and cold water supplies. The recommended temperature for warm is 35°C. You can adjust the flow rate of the water supplies to adjust the Warm temperature.

All rinse water temperatures are cold.

If you have selected the Woollens program, you will not be able to select Hot and Very Hot wash water temperature.

**NOTE:** If you have a cold water connection only and the hot inlet valve is capped off (refer installation instructions) you must select Cold washes only. Otherwise the machine will stop the operation and Eco rinse light flashing.

### **Water Temperatures**

Temn	Temp. Descriptions		How to machine mix water		
Tomp.		from hot valve	from cold valve		
Very Hot	for normally soiled white cottons and linen (e.g. teacloths, towels, tablecloths, sheets).	90 %	10 %		
Hot	for normally soiled, colourfast garments (e.g. shirts, night dresses, pyjamas) in linen, cotton or synthetic fibres and for lightly soiled white cotton (e.g.underwear).	60 %	40 %		
Warm	for delicate items (e.g. net curtains), mixed laundry including	40 %	60 %		
Cold	synthetic fibres and woollens bearing the label pure new wool, machine washable, non-shrink.		100 %		

**IMPORTANT:** Components in the washing machine are designed to be used with water no hotter than 70°C. If your water supply is too hot, you should have a temperature limiting valve fitted by a qualified plumber.

### **CHOOSE THE SOAK TIME**

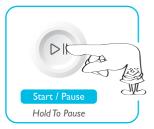


This option allows you to soak heavily soiled clothes at the beginning of the wash.

To do this, select the wash program you want to use, then press the "Soak Time" button

You have four soak times to choose from No Soak, 15 min, 30 min and 45 min

### TO START THE WASH CYCLE / PROGRAM



Press the START/PAUSE button.

START/PAUSE is used to Start, Stop and Continue the wash.

If you have started your wash and you wish to stop it for some reason, press the START/PAUSE button and hold it for **1.2 second** to enter pause mode

### MACHINE IN PAUSE MODE



You can tell when your washing machine is in pause mode.

The time remaining is shown then "SP".

### **WASH CYCLE IN PROGRESS**



After selecting a program, the duration is displayed in hours and minutes (for example 2.05).

The duration is calculated automatically on the basis of the maximum recommended load for each type of fabric.

After the program has started, the time remaining is updated every minute.

### **END OF PROGRAM**



When the program is completed the 3 zeros will flash.

### LID LOCK FEATURE (Model SWT954)



Lid lock is a safety feature in your washing machine to ensure the lid is not opened during a stage in the wash cycle when it would be hazardous for you to do so.

The lid will be locked when your washing machine is spinning, shown by the last digit of LED display being ON. **Do not try to force the lid open when it is locked.** 

# SECTION C: Features of your washing machine

Additional features on your washing machine are described in this section.

### INFORMATION AND GUIDANCE FEATURE

The washing machine will give you information by using the control panel display and "beeping" function.

What your washing machine is doing Lights and 'beeps'	What this is telling you and what to do to continue	
Display will show 'E17 'and 'FLASHING' and you get 4 fast 'beeps' every 1 minute.	Indicates the machine has gone out of balance during the spin cycle. Open lid, redistribute load and close lid	
Display will show ' Ld 'and 'FLASHING' and you get 4 fast 'beeps' every 1 minute.	Lid is in the open position. Close lid.	
Time remaining is shown then 'SP'	The machine is <b>in pause mode</b> . Press START/PAUSE to continue.	
Display will show ' 0.00 'and 'FLASHING' and you get 4 slow 'beeps' every 4 minutes.	The wash <b>program</b> has <b>finished</b> . Start a new wash or close down your machine.	
Display will show ' Err 'and 'FLASHING' and you get 3 fast 'beeps'.	Wash option button is touched while the washing cycle is in progress. You can only change wash option when machine is paused or stopped.	
Other codes and you get 4 fast 'beeps' every 1 minute.	The machine is informing you of a fault with the washing machine which you need to address.  Refer to pages 21 & 22 for further information, and what you should do before calling for service.	

### RINSE OPTION (Models: SWT554, SWT604, SWT704, SWT954)

Pressing the "Rinse Option" button allows you to change the rinse type.

For most washes the machine automatically selects "Deep Rinse" for you.

Extra
Deep
Eco
Fast

Rinse Option

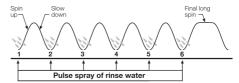
There are four rinses to choose from... Fast rinse, Eco rinse, Deep rinse and Extra rinse.

- Extra rinse, the machine fills twice, giving you two deep rinses.
- Deep Deep rinse the machine fills once, giving you one deep rinse.
- Eco Eco rinse is a spray rinse giving you maximum water saving.
- Fast Fast rinse uses less time then Eco rinse by performing only 3 Eco sprays but the amount of water in each spray is increased.

### How does Eco Rinse work?

When Eco Rinse is used, rinse water is sprayed into the washbowl in pulses. After each pulse the washbowl will spin to remove detergent laden water from the clothes.

The machine will go through a series of **maximum** six pulse spray and short spin cycles in this manner, **depending on program selection**, followed by a final long spin that removes the water from the clothes to complete the full wash program.



Compare this with deep rinse where much more water is used.

For deep rinse, water enters the machine filling up to the wash water level selected. The washer agitates and finally empties the rinse water through the drain hose.

Extra rinse, this is special option for those people who suffer from allergies, this extra rinse will provide two deep rinses to ensure all detergent residue has been removed.

- Eco Rinse and Fast Rinse cannot be selected with Woollens and Bedding program.
- We strongly recommend you use Eco rinse for your washes whenever you can. There is considerable saving of water when Eco is used instead of Deep or Extra to rinse clothes.
- Eco rinse is not designed to be used with fabric softener. Select Deep or Extra rinse if you are
  going to use fabric softener. Deep rinse ensures the fabric softener is correctly dispensed
  and thoroughly removed from your clothes during rinsing.

### ECO OPTION (Model: SWT754)

Water Return Water Save Rinse Save

-o-Eco Rinse

Eco Option

You can select:

Water Return

Water Save
 to automatically save your wash water for use in your next wash load.

Pressing the "Eco Option" button allows you to change the Eco options.

Rinse Save

to automatically save water from the rinse cycle for later use.

Eco Rinse

Eco rinse is a spray rinse giving you maximum water saving (for more information, see page 14).

**NOTE:** You **cannot** select Wash Water save and Rinse Water save together, only one or the other.

**CAUTION:** Before you save water, make sure that the laundry trough has enough capacity or an overflow drain is fitted to avoid flooding onto the floor. The recommended size for the laundry trough is 104 litres.

Refer also to the Installation Instructions supplied with your washing machine for more information. It will tell you how to position the drain hose and suds return hose for efficient working of the water saving options.

You can save energy, water and detergent by reusing the sudsy wash water. Or you can save just water using rinse save.

When a WATER SAVE option and ECO RINSE are used together, you have the ability to take advantage of the full water saving options.

Follow the instructions on this page to return saved water to the washing machine and the instructions on page 16 to save water.

At each press of the Eco Option button pad you will get a different combination of water save and rinse options to choose from.

NOTE: This model has only two types of rinses which are Eco Rinse and Deep Rinse. This can be identified by if the Eco Rinse light is on the machine will do the Eco Rinse, if the Eco light is off the machine will perform a Deep Rinse.

### **Water Return**

- Water Return

O Water Save

O Rinse Save

O Eco Rinse

To return water from the laundry trough to the washing machine proceed as follows:

- 1. Make sure that the hot and cold taps are turned on.
- 2. Make sure there isn't any clothing in the sink during suds return eg. Socks.
- 3. Press the ECO OPTION button pad until the WATER RETURN light is 'ON'.
- 4. Press the START/PAUSE button pad to start the Water Return cycle.
- The Water Return cycle will stop and the WATER RETURN light will go 'OFF' when the trough is empty, or when the selected WATER LEVEL has been reached in the washbowl.

The washing machine will then return to the default set WASH program in the PAUSE mode.

The water return process can take up to 10 minutes to complete.

You may then load clothes into the washing machine and press START/PAUSE to commence the wash cycle.

The machine needs small amount of water to prime the pump for water return, therefore the taps must be turned on. If there isn't any water entering the tub the machine will show 'EII' After 5 minutes.

**NOTE:** At the start of the WATER RETURN cycle the pump and hose are primed by letting some water from the tap into the washing machine and then pumping it out into the trough.

This is a normal process, DO NOT turn the washing machine OFF during this process.

#### **Water Save**



To automatically save the wash water:

Press the ECO OPTION button pad until the WATER SAVE light is 'ON'.

Your washing machine will pump the sudsy wash water into the laundry trough at the end of the wash cycle.

Rinse water will be pumped down the drain.

**IMPORTANT:** If your trough is not big enough to hold all of the wash water, a stand pipe or overflow drain should be fitted.

### **Rinse Save**



**CAUTION:** Do <u>NOT</u> reuse rinse water for the next wash if fabric softener has been used. Softener and detergent together can cause hard sludge inside your machine and result in a poor wash. As an alternative, this saved water could be used in your garden.

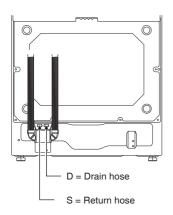
To automatically save the rinse water:

Press the ECO OPTION button pad until the RINSE SAVE light is 'ON'.

Your washing machine will pump the water from the <u>Eco Rinse</u> cycle into the laundry trough <u>during the rinse cycle</u>.

For <u>Deep Rinse</u>, the rinse water is pumped to the trough <u>at the end of the rinse cycle</u>.

## Drain Hose And Return Hose (Model: SWT754)



#### CAUTION:

Water return tank should have cover to prevent foreign object that can go into the tank.

Foreign object which may block return hose during water return operation.

## **SECTION D: Caring for your washing machine**

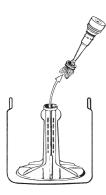
Your washing machine will give you long and trouble-free service, if you follow the instructions in this section. These instructions show you how to care for your washing machine.

### WHAT TO DO AFTER YOU HAVE FINISHED YOUR WASHING

- 1. Rotate Selector knob to "Off" position.
- 2. Turn of power switch (only model SWT954).
- 3. Switch off the electricity at the power point.
- 4. Turn off the water taps.
- Leave lid open for a while to allow moisture inside the washing machine to evaporate.

### **CLEANING THE LINT FILTER**

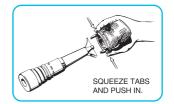
Lint is a collection of threads and fluff which comes off your clothes during washing. Your washing machine collects this lint in the lint filter. It is important to clean out this lint filter preferably after each wash.



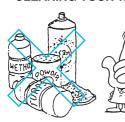
### How to clean the lint filter

- 1. Remove the softener dispenser cup and filter column from the centre of the agitator.
- 2. Unclip the filter bag from the column.
- 3. Turn the bag inside out and remove the lint.
- 4. Wash the filter bag and dispenser cup in hot water.
- 5. Reassemble the filter to the column and place it back in the centre of the agitator.





### **CLEANING YOUR WASHING MACHINE**



To clean the inside and outside of your washing machine you should:

- 1. Wipe the surface with a mild dishwashing detergent and warm water.
- 2. Wipe dry with a soft cloth.

**IMPORTANT:** Never use solvents, aerosol cleaners, spray pack cleaners, glass cleaners, metal polishes, caustic materials, scourers or general household cleaners on or near the top panel and lid, control panel or other parts of your washing machine.

### CLEANING STAINS IN THE WASH BOWL

Stains in the wash bowl can be caused by: \* metal objects such as bobby pins, dressmaking pins and nails.

\* salt

**IMPORTANT:** Check all pockets before loading clothes into your washing machine.

Don't leave wet clothing (especially swimwear) in the bowl for too long before you

wash it

How to clean the stainless steel wash bowl

Wipe with a cleaning product which is marked suitable for stainless steel.

**IMPORTANT:** Never use bleach cleaners or steel wool.

### AVOIDING BUILD UP OF UNDISSOLVED DETERGENTS

If you only wash with cold water, undissolved detergent and body oils will build up in the washing machine. This build-up can cause spotting on your clothes.

### To avoid this build-up:

- \* do not use too much fabric softener with cold water
- \* select a hot water wash at least once a month
- \* always dissolve the detergent in one litre of warm water.

#### What to do if there is spotting on your clothes

- 1. Put 250 grams of Epsom Salts into the wash bowl.
- 2. Fill the washing machine with HOT water and agitate for one minute.
- 3. Leave the water in the washing machine for 3 hours.
- 4. Agitate for 5 minutes.
- 5. Pump the water out.
- 6. Rinse the washing machine twice with cold water.

### FOR YOUR SAFETY:

- \* This appliance is not intended for use by persons (including children) with reduced physical, sensory or mental capabilities, or lack of experience and knowledge, unless they have been given supervision or instruction concerning use of the appliance by a person responsible for their safety.
- \* Young children should be supervised to ensure that they do not play with the appliance.
- # If this appliance is supplied from an extension cord or portable electrical outlet device, the extension cord or portable electrical outlet device must be positioned so that it is not subject to splashing or entry of moisture.



If the electrical cord of this appliance is damaged, it must be replaced by the Manufacturer, Authorised Service Agent or similarly qualified person in order to avoid a hazard.

\* If you have a mains pressure hot water service and it has not been used for two or three weeks:

Before using the washing machine it is recommended that a hot water tap close to the washing machine be turned on and the water allowed to flow for a couple of minutes. This will allow any gas pressure that has built up over the period of non use to be discharged.

For further details refer to your hot water service installation instruction and owners guide.



## **SECTION E: Handy washing hints**

This section gives you some help in dealing with washing problems. Chemicals referred to on pages 19 and 20 are available from your local supermarket, hardware store or the chemist.

### YELLOWING OR GREYING CLOTHES

Problem	Possible causes	What to do
GREYNESS	Incorrect wash times and using insufficient detergent which can cause redepositing of detergent on clothes     Using too much detergent can cause poor rinsing and poor spin performance     Mixing whites with very dirty clothes, eg work clothes     Using soap flakes instead of laundry detergent	Add three quarters of a cup of water softener, eg <i>Calgon</i> to the water with one cup of ammonia <b>or</b> oxygen bleach     Wash the load through a normal wash program using hot water     If the water is very dirty or very sudsy, repeat 1 and 2 above
YELLOWING	A build-up of oils in clothes that comes into close contact with the skin, eg underwear, T-shirts, etc  Ageing of clothes Iron deposits in the wash water  Use of chlorine bleaches on fabrics with resin finishes Incorrect drying Incorrect water temperatures ie too hot or too cold	1 Add three quarters of a cup of water softener, eg <i>Calgon</i> to the water with half to one cup of oxygen bleach  2 Wash the load through a normal wash program using hot water  If the water is very dirty or very sudsy, repeat 1 and 2 above  Synthetics which have been washed in very hot water will not respond to any treatment.

### STAINED CLOTHES



#### Hints for removing stains

- \* Treat all stains as soon as possible. The longer you leave a stain the harder it will be to remove.
- \* Try soakers and stain removers first.

IMPORTANT: Pre-treatment sprays and stain removers can damage plastic components on your washing machine.

If you use pre-treatment sprays or stain removers, apply them to the clothes items in a well ventilated area away from your washing machine.

- \* Avoid the use of hot water on stains as hot water will set stains.
- \* Use light strokes and don't rub the stain remover into the fabric.
- # If you use a chlorine bleach, follow the instructions on the bottle and dilute it before putting it on clothing.
- \* Test coloured fabrics on an inside seam for colour fastness before using any stain removers or bleaches.
- \* Test synthetic fabrics on an inside seam before using any chemicals or bleaches.

**IMPORTANT:** Do not use dry cleaning fluids near your washing machine. These fluids will damage your washing machine and may cause an explosion.

## A GUIDE TO STAIN REMOVAL



Treat stains as soon as possible. The longer they are left the harder they are to remove. The following information may assist you in stain removal.

	White cotton and Linens	Washable Coloured Fabrics
BALL POINT PEN INK	Sponge with methylated spirit. Bleach if necessary.	Same as for whites but omit bleach.
BLOOD, MEAT JUICE, EGG (dry stain)	Cover area with meat tenderiser (MSG). Apply warm water to make a paste. Wait 15–30 minutes. Sponge with cool water or with diluted bleach.	Same as for whites but select water temperature suitable to fabric. Use oxygen bleach.
BLOOD, MEAT JUICE, EGG (fresh stain)	Rinse in cold water. If stain remains sprinkle with meat tenderiser (MSG). Let stand 15 to 20 minutes. If stain still remains, then sponge with diluted bleach. Launder in hot water.	Same as for whites but select water temperature suitable to fabric. Use oxygen bleach.
CANDLE WAX	Scrape off excess, place stain between clean white blotter or several layers of facial tissue. Sponge with dry cleaning fluid. If spot remains, bleach.	Same as for whites — use oxygen type bleach.
CHEWING GUM	Rub with ice to harden. Scrape off excess with blunt knife. Sponge with dry cleaning fluid.	Same as for whites.
CHOCOLATE	Soak in warm water with pre-soak product, and wash in lukewarm water. Use solvent to remove any grease spots.	Soak in warm water with pre-soak or detergent solution. Bleach remaining stain.
COFFEE / TEA (milk or cream)	Rinse or soak in cold water. Work detergent into stain. Thoroughly rinse and dry. If a stain remains, sponge with dry cleaning fluid. If stain remains, bleach.	Same method — use oxygen type bleach.
COFFEE / TEA (black) FRUIT JUICE, WINE	Pour boiling water through stain. Bleach if necessary.	Soak or rinse in cold water or sponge with warm water and detergent. Use oxygen type bleach.
FAT, GREASE, OIL	Sponge with safe home dry cleaning fluid (White Spirits).	Same as for whites.
FRUIT	Sponge with warm water and wash. Bleach remaining stain with oxygen bleach.	Pour boiling water through stain. Bleach remaining stain.
GRASS, GREEN VEGETABLES	Sponge with methylated spirit. Wash in warm suds.	Same as for Whites. Check colourfastness before applying methylated spirit. For acetate, sponge with dry cleaning fluid.
ICE CREAM, CREAM and MILK	Rinse or soak in cold water and launder. If ice cream contains fruit or chocolate treat stains as such.	Same as for whites.
IODINE	Wash in hot suds	Wash in warm suds.
IRON RUST	Apply oxalic acid and place in sun.	Apply lemon juice and place in sun.
LIPSTICK	Rub with lard and wash in hot suds. Bleach if necessary.	Rub with lard and wash in warm suds.
MILDEW	Wash in hot suds. Moisten with lemon juice and let dry in sun. If stain persists, bleach. Old stains are hard to remove.	Same as for whites but select water temperature suitable to fabric.
MUSTARD	Wash in hot suds and bleach.	Same as for whites but use water temperature to suit fabric.
NAIL POLISH	Sponge with acetone, dry cleaning fluid or nail polish remover. Bleach to remove dye.	Sponge with dry cleaning remover.
PAINT (oil based)	Scrape off fresh paint. Soften dry paint with lard or oil, then sponge with turpentine (turps).	Same as for whites.
RED WINE	Rub salt into the stain. Pour boiling water through stain. Bleach if necessary.	Same as for whites.
SCORCH	Moisten and place in sunlight. Bleach if necessary.	Usually a permanent stain. Brush wools lightly with sandpaper.

## SECTION F: Don't call for service until you've checked these points

**IMPORTANT:** If you call for service and there is nothing wrong with your washing machine, you will have to pay for the service call. You will have to pay even when your washing machine is under warranty.

Before you call for service, check the points in the table below.

Problem	Display Code	Possible Causes	What to do
Machine not working		Power not switched on No electricity supply through the power point Machine not switched on	Switch on power point Check power point with another appliance Press POWER button on
	EII	Water taps not turned on	Turn on taps
	EI7	Out of balance switch off	Open lid, redistribute load and close lid
	La	Lid not fully closed	Close lid
Machine has washed load but will not spin.	EI7	Out of balance	Open lid, redistribute load, close lid
Water in washbowl.	La	Lid not fully closed	Close lid
	E20	Drain hose blocked	Check drain hose for blockage
	EFO	Too much suds causing motor temperature overload	Wait a short while, the wash will continue  In future, reduce detergent dose or use low sudsing (front load) detergent
Will not fill with water	EII	Water taps not turned on Inlet hoses blocked	Turn taps on Clean tap filters/washers
Water flowing into washbowl indefinitely	EI3	Drain hose too low	Raise drain hose or fit a syphon break Refer to installation instructions for correct positioning of hose
Machine goes out of balance or vibrates excessively when spinning	ЕП	Machine not level Levelling feet not adjusted Clothes not evenly distributed Too much water for load size	Make the machine level Adjust feet to touch the floor Redistribute clothes evenly
Water on floor		Loose inlet hose connections Incorrect water level for size of load  Condensation from hot water	Check connections at taps and rear of machine Use low water level
Clothes still dirty after		Not enough or no detergent	Check detergent use and
wash program		Too many clothes in load Incorrect wash program or temperature selected Incorrect water level selected	rewash clothes Remove some clothes and rewash Reselect program or temperature and rewash Use a higher water level
Scraping noise on spin		Bra wire or other thin items caught between inner and outer washbowls	If the item is visible, remove it with pliers. Use a wash bag in future
Humming, clicking and other noises		Bowl rotation at start of wash Brake activation when stopping after spin	Normal noise  Normal noise

### OTHER DIAGNOSTIC HELP AND A GUIDE FOR WHEN YOU SHOULD CALL FOR SERVICE

If you are having a problem with your washing machine, make sure you have followed **ALL** of the instructions on page 21 in the "What to do" column before calling for service.

Description	Display Code	Customer action (Summary)
Not filling with water	EII	Make sure both wall taps are on and hose filters are not blocked. Raise drain hose if water is flowing out of drain hose. Press START/PAUSE to re-start wash.  If problem remains, call Service.
Flood	E30	If the water is pouring onto the floor, turn OFF both wall taps. Wait a few minutes to see if the fault is corrected.  If not, call Service.
Draining problem	E20	Wait a few minutes to see if the fault is corrected. If not, press START/PAUSE then check the drain hose for blockage. Press START/PAUSE to continue the wash.  If problem remains, call Service.
Loss of water, while washing	EI3	If water level in wash bowl is low and water is flooding the floor, turn PROGRAM SELECTOR knob to Drain & Spin position, then press START/PAUSE. Should this make things worse, press the power switch (only on SWT954) and call Service.  Otherwise, press START/PAUSE to continue the wash
Water level problem	E3O	Wait, this fault may clear itself. If not, turn PROGRAM SELECTOR knob to Drain & Spin position, then press START/PAUSE to drain the wash bowl.  If this problem is repeated, call Service.
Motor fault	ESO	Wait, this fault may clear itself. If not, turn PROGRAM SELECTOR knob to Drain & Spin position to drain the wash bowl.  You may have to press START/PAUSE to commence draining.  If this problem is repeated, call Service.

Should you require further instructions in the use and care of your washing machine please contact the CUSTOMER CARE CENTRE on the phone number listed:

Australia:- 1300 363 640 8am to 5pm Monday to Friday. New Zealand:- 0800 106 610 8am to 5pm Monday to Friday.

If you have a warranty of spare parts enquiry you should call the number shown on the back page.



### Electrolux Warranty

FOR SALES IN AUSTRALIA AND NEW ZEALAND APPLIANCE: SIMPSON WASHING MACHINE

This document sets out the terms and conditions of product warranties for Electrolux branded appliances. It is an important document. Please keep it with your proof of purchase documents in a safe place for future reference should you require service for your Electrolux appliance. **General Terms and Conditions** 

- 1. In this warranty
  - (a) 'Electrolux' means Electrolux Home Products Pty Ltd ABN 51 004 762 341 in respect of Appliances purchased in Australia and Electrolux (NZ) Limited in respect of Appliances purchased in New Zealand:
  - (b) 'Appliance' means any Electrolux product purchased by you accompanied by this document;
  - (c) 'Warranty Period' means
    - (i) where you use the Appliance for personal, domestic or household purposes in Australia or in New Zealand the period of 24 months.
    - (ii) where you use the Appliance for commercial purposes, In Australia and New Zealand the period of 3 months (if the period stated is 0 months you are not covered by this product warranty)

following the date of original purchase of the Appliance;

- (d) 'you' means the purchaser of the Appliance not having purchased the appliance for re-sale, and 'your' has a corresponding meaning.
- 2. This warranty only applies to Appliances purchased and used in Australia or New Zealand and is in addition to (and does not exclude, restrict, or modify in any way) any nonexcludable statutory warranties in Australia or New Zealand.
- 3. Electrolux warrants that, when dispatched from an Electrolux warehouse, the Appliance is free from defects in materials and workmanship for the Warranty Period.
- 4. During the Warranty Period Electrolux or its Authorised Service Centre will, at no extra charge and subject to these terms and conditions, repair or replace any parts which it considers to be defective. You agree that any replaced Appliances or parts become the property of Electrolux. This warranty does not apply to light globes, batteries, filters or similar perishable parts.
- 5. Parts and Appliances not supplied by Electrolux are not covered by this warranty.
- 6. Where you are within an Electrolux service area, this warranty covers the cost of transport of the Appliance to and from Authorised Service Centres of Electrolux and travelling costs for representatives of the Authorised Service Centre to and from your home or business. If you are outside an Electrolux service area, you will bear these costs. For information about whether you are within an Electrolux service area, please phone 13 13 49 in Australia, or 0800 10 66 10 in New Zealand.
- 7. Proof of purchase is required before you can make a claim under this warranty.

- 8. You may not make a claim under this warranty unless the defect claimed is due to faulty or defective parts or workmanship. Electrolux is not liable in the following situations (which are not exhaustive):
  - (a) The Appliance is damaged by:
    - (i) accident
    - (ii) misuse or abuse, including failure to properly maintain or service
    - (iii) normal wear and tear
    - (iv) power surges, electrical storm damage or incorrect power supply
    - (v) incomplete or improper installation
    - (vi) incorrect, improper or inappropriate operation
    - (vii) insect or vermin infestation.
  - (b) The Appliance is modified without authority from Electrolux in writing.
  - (c) The Appliance's serial number or warranty seal has been removed or defaced.
  - (d) The Appliance was serviced or repaired by anyone other than Electrolux or its Authorised Service Centres.
- This warranty, the contract to which it relates and the relationship between you and Electrolux are governed by the law applicable in the State where the Appliance is purchased if the Appliance is purchased in Australia or the law applicable in New Zealand if the Appliance is purchased there. Where the Appliance is purchased in New Zealand for business purposes the Consumer Guarantee Act does not apply.

#### Limitation of Liability

- 10. To the extent permitted by law:
  - (a) Electrolux excludes all warranties other than as contained in this document:
  - (b) Electrolux shall not be liable for any loss or damage whether direct or indirect or consequential arising from your purchase, use or non-use of the Appliance.
- 11. Provisions of the Trade Practices Act and State consumer legislation in Australia, and the Consumer Guarantees Act, the Sale of Goods Act and the Fair Trading Act in New Zealand, imply warranties or conditions, or impose obligations, upon Electrolux which cannot be excluded, restricted or modified. To the extent permitted by law, the liability of Electrolux (if any) arising out of or in relation to the Appliance or any services supplied by Electrolux shall be limited (where it is fair and reasonable to do so),:
  - (a) in the case of Appliances, at its option, to the replacement or repair of the Appliances or the supply of equivalent products or the payment of the cost of replacing the Appliances or having the Appliances repaired or of acquiring equivalent Appliances. Upon being replaced, parts and Appliances become the property of Electrolux; or
  - (b) in the case of services, at its option, to the supply of the services again or the payment of the cost of having the services re-supplied;

and in the case of Appliances or services supplied in New Zealand, loss or damage whether direct or indirect or consequential that is reasonably foreseeable.

You acknowledge that in the event that you make a warranty claim it will be necessary for Electrolux and its Authorised Service Centres to exchange information in relation to you to enable Electrolux to meet its obligations under this warranty.

#### Important Notice

Before Calling a Service Technician please check carefully the operating instructions, service booklet and the warranty terms and conditions.

### FOR SERVICE

OR TO FIND THE ADDRESS OF YOUR NEAREST STATE SERVICE CENTRE IN AUSTRALIA Please call 13 13 49

For the cost of a local call (Australia only)

## SERVICE AUSTRALIA **☑** Electrolux

**ELECTROLUX HOME PRODUCTS** 

### FOR SPARE PARTS

OR TO FIND THE ADDRESS OF YOUR NEAREST STATE SPARE PARTS CENTRE IN AUSTRALIA Please call 13 13 50

For the cost of a local call (Australia only)

#### FOR SERVICE

OR TO FIND THE ADDRESS OF YOUR NEAREST AUTHORISED SERVICE CENTRE IN **NEW ZEALAND** Free call 0800 10 66 10

## SERVICE NEW ZEAL AND **Electrolux**

**ELECTROLUX HOME PRODUCTS** 

### FOR SPARE PARTS

OR TO FIND THE ADDRESS OF YOUR NEAREST SPARE PARTS CENTRE IN NEW ZEALAND Free call 0800 10 66 20