

# **Installation instructions and user guide**

## **Washing machine**

WH60F60W2, WH70F60W2  
and WH80F60W1 models

NZ AU SGP

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## **Important!**

### **SAVE THESE INSTRUCTIONS**

*The models shown in this user guide may not be available in all markets and are subject to change at any time. For current details about model and specification availability in your country, please go to our website [www.fisherpaykel.com](http://www.fisherpaykel.com) or contact your local Fisher & Paykel dealer.*



## General safety

- Never place your machine on a carpet covered floor. A lack of airflow from below of your machine may cause electrical parts to overheat.
- Secure the drain hose into the standpipe or tub to prevent any water leakage and to allow machine to discharge water as required. Ensure that the inlet and drain hoses are not folded, squashed, or broken when the appliance is pushed into place after it is installed or cleaned.
- There may be some water in your machine when you receive it. This is from the quality control process and is normal. It is not harmful to your machine.
- Clean the outside of the appliance with a soft cloth. Do not use abrasive detergents.
- Never force open the door or use it as a step.
- Your washing machine is designed to continue operation in the event of a power interruption. The cycle will resume once the power is restored. To cancel a program, refer to the “Cancelling a program” section.
- If damaged, the power cable should be replaced with an identical one obtained from an Authorised Service Agent. The power cable may only be replaced by a qualified technician.
- This appliance is not intended for use by young children or infirmed persons without supervision.
- Young children should be supervised to ensure that they do not play with the appliance or climb inside the drum.
- Keep the packaging materials out of reach of children.

## First use

- Ensure that the cold and hot water inlet hoses have been correctly connected when installing your machine.
- To remove any residues from the manufacturing process, we recommend running the machine through an initial Cottons 90° cycle with a half -load amount of detergent, but without adding laundry.

## Intended use

- This product has been designed for home use.
- The appliance may only be used for the washing and rinsing of textiles that are marked accordingly.



## 3 Safety and warnings

### Safety instructions

- This appliance must be connected to an earthed outlet protected by a fuse of suitable capacity.
- Never open the loading door or remove the filter while there is still water in the drum.
- Unplug the machine when it is not in use.
- Never touch the plug with wet hands.
- Do not operate the machine if the power cord or plug is damaged.
- For malfunctions that cannot be solved by information in the operating manual:
  - 1 Turn off the machine.
  - 2 Unplug the appliance at the wall socket.
  - 3 Turn off the water taps.
  - 4 Contact an Authorised Service Agent.

### If there are children in your house...

- Keep children away from the machine when it is operating.
- Do not let them tamper with the machine.
- Close the loading door when you leave the area where the machine is located.



## Remove the packaging

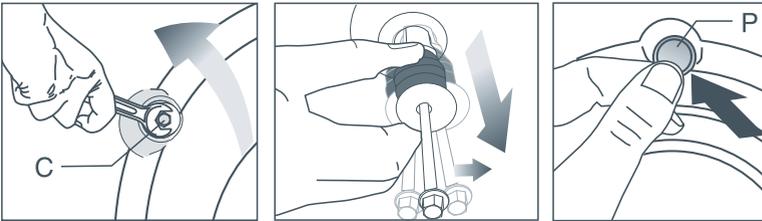
- Remove the packaging reinforcement underneath the product by tilting the machine and pulling the extruding ribbon.

## Removing the transit safety bolts

- The washing machine is fitted with transit safety bolts to avoid any possible damage to the interior during transportation.

Before using the machine it is imperative that these bolts are removed. Failure to remove these will result in damage to the machine.

- Please keep these transit safety bolts in a safe place to reuse before transporting the machine in the future.
- Never transport the machine without the transportation safety bolts properly fixed in place.
- To remove the bolts:
  - Loosen all the bolts with a spanner until they rotate freely ("C").
  - Remove the transit bolts by turning them gently.
  - Fit the bolthole covers (supplied in the bag with the operation manual) into the holes on the rear panel ("P").



## Positioning the machine

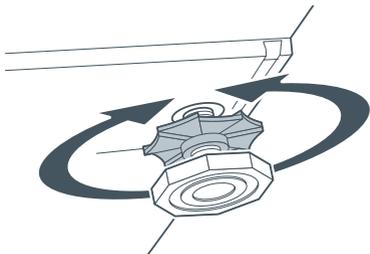
- Move the machine into position without lifting by the top panel.
- Install the machine on a solid and level floor surface, preferably in a corner of the room.



## 5 Installation instructions

### Adjusting the feet

- In order for quiet and stable operation, the machine should be placed properly and levelled on its feet.
- If the machine is unstable:
  - 1 Loosen the plastic lock nut
  - 2 Screw or unscrew the adjustable foot until the machine stands firmly level.
  - 3 Tighten the lock nut for stability.



#### **Note:**

Do not use any tools to loosen or tighten the lock nuts, as they can be damaged.

### Connecting to the water supply

#### **Important:**

Hot water should not exceed 65°C.

Cold water should not exceed 35°C

- Temperatures above these may cause the machine to fault or result in damage to the machine.
- If you have an uncontrolled water heating source (eg. Wet back or solar heating system) you should fit a Safe Valve. This will ensure the hot water temperature remains within safe limits.

### Water supply requirements

Inlet water pressure: Max. 1Mpa (150 psi) Min. 34Pa (5 psi)

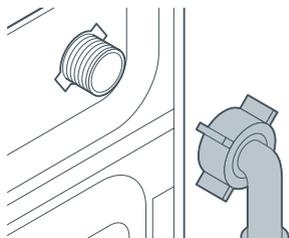
Inlet water flow rate: Min. 3 litres/min



## Inlet hoses

The appliance must be connected to the water mains using new hose sets. Old hose sets should not be reused.

- Connecting the hoses:
  - 1 Connect the straight ends of the inlet hoses to the taps. There are washers fitted to both ends.
  - 2 Connect the elbow ends of the inlet hoses to the inlet valves on the back of the machine. The cold inlet valve is marked in blue, while the hot inlet valve is marked in red.



## Cold supply only

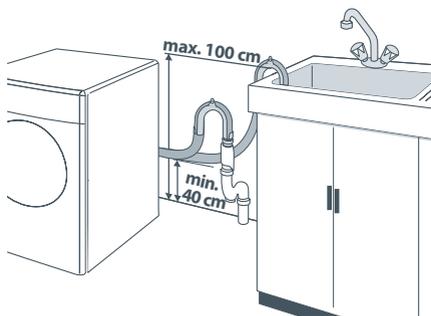
- If you only have a cold water supply, an inlet valve cap (blanking cap) **MUST** be connected to the hot inlet valve. This prevents water leaking out of the hot inlet valve. The cap is supplied in the same bag as the inlet water hoses.



## 7 Installation instructions

### Connecting to the drain

- The water drain hose should be placed either at the side of a basin or tub, or connected directly to the waster standpipe.
- The elbow/guide, supplied with the machine, should be fitted to the drain hose before being connected directly into the tub or wastewater standpipe.
- The drain hose should not be sharply bent.
- The drain hose needs to be kept at an elevated height of at least 40cm with a maximum height of 100cm. If the hose is placed at the floor level, or close to the floor (less than 40 cm above the ground), water discharge becomes more difficult and the laundry may come out wet.



- The drain hose should extend a maximum of 20mm past the end of the elbow/guide.
- The drain hose can be trimmed to length.
- The maximum length of an extended drain hose is 3.2m.

### Electrical connection

- Connect the appliance to an earthed outlet protected by a fuse of suitable capacity.
- Connection should comply with national regulations.
- The voltage and the allowed fuse protection are specified in the "Technical Specifications" section.

#### **Caution!**

*If you are using an extension cord or a portable electrical outlet device (eg. multi-socket outlet box), ensure that it is positioned so that it does not come into contact with water or moisture.*

#### **Important:**

- A damaged power cable must be replaced by a qualified electrician. The appliance must not be operated until it is repaired, as there is risk of electric shock.
- Do not operate this machine if it has been damaged in during transport. Contact your Fisher & Paykel Dealer or Authorised Service Agent.



## Preparing clothes for washing

- Always follow the advice on the garment care label. It will tell you about the fabric of the garment and how it should be washed.
- Sort the laundry according to type of fabric, colour, degree of soiling, and allowable water temperature.
- Check and empty pockets. Coins, safety pins etc. can damage both your machine and your clothes.
- Remove any metal attachments, or place the items in a clothing bag, pillowcase, or something similar (eg. items such as bras, or garments with metal buttons or belt buckles). The metal attachments may cause damage to the machine.
- Close zippers, hooks and eyes. This is to make sure that these items do not snag on other clothes.
- Place small items like infants' socks and nylon stockings, etc. in a laundry bag, pillow case or something similar. This will also save your laundry from getting lost.
- Wash trousers and delicate clothes turned inside out.
- Wash "machine washable" or "hand washable" labelled products with an appropriate program only.
- Do not wash colours and whites together. New, dark coloured items may release a lot of dye. It is recommended to wash them separately.
- Pre-treat heavily soiled areas with stain remover if necessary.
- Use only dyes/colour changers and lime removers suitable for machine wash. Plastic and rubber parts of the washing machine can be stained by dyes. Always follow the instructions on the packaging.



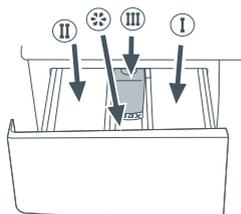
## 9 Initial preparations for washing

### Detergents and softeners

#### Detergent drawer

The detergent drawer is composed of three compartments:

- (I) for prewash
- (II) for main wash
- (III) siphon
- (☼) for softener



### Detergent, softener and other cleaning agents

Add detergent and softener before starting the wash program.

#### **Important:**

Never open the detergent dispenser drawer while the washing program is running!

When using a program without pre-wash, no detergent should be put into the pre-wash compartment (Compartment no. I).

### Detergent quantity

- The amount of washing detergent to be used depends on the amount of laundry, and the degree of soiling.
- Always follow the dosage recommendations on the detergent pack.

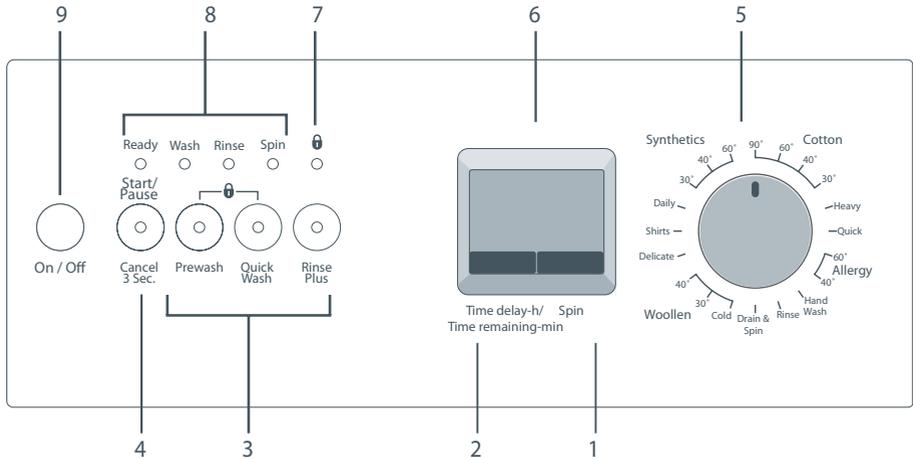
Insufficient detergent may result in grey laundry over time.

Too much detergent can result in excess foam formation. If the washing machine detects too much foam the cycle may not progress to the spin phase of the program.

- Do not exceed the (> max <) level marking; the softener will be wasted without being used.
- Do not use liquid detergent if you want to wash using the time delay feature.



## Control panel



- |                                 |                                |
|---------------------------------|--------------------------------|
| 1 Spin speed adjustment button  | 7 Child-proof lock indicator   |
| 2 Time delay button             | 8 Program follow-up indicators |
| 3 Additional function buttons   | 9 On/Off button                |
| 4 Start/Pause and Cancel button |                                |
| 5 Program selection knob        |                                |
| 6 Display screen                |                                |

## Using your machine

- 1 Ensure the machine is plugged in.
- 2 Turn the taps on completely.
- 3 Check that the hoses are connected tightly.
- 4 Press the "On/Off" button.
- 5 Open the door.
- 6 Unfold the laundry and place it loosely in the drum. Refer to the recommended load capacity shown in the Program Selection Table.

Overloading the machine will result in unsatisfactory wash results and creased laundry.

- 7 Close the door.
- 8 Add the detergent and softener to the appropriate compartments and close the detergent dispenser drawer.
- 9 Using the program selection knob, choose the appropriate cycle for your laundry according to type, amount and degree of soiling.
- 10 Press the Start/Pause button to start the program.



## Main programs

Depending on the type of fabric, colour, degree of soiling and permissible water temperature, the following main programs are available:

### Cottons

You can wash your durable clothes with this program. Your laundry will be washed with vigorous washing movements during a longer washing cycle. The spin cycle is done at the highest spin speed.

### Synthetics

You can wash your less durable clothes on this program. Lighter washing movements, shorter washing cycle and an intermediate spin speed is used compared to the "Cottons" programs. It is recommended for your synthetic clothes, such as shirts, blouses, and synthetic/cotton blended garments.

For curtains and lace, it is recommended to use the "Synthetics 40°" program with the pre-wash function selected.

### Woollens

You can wash your machine-washable woollen garments on this program. It is important to select the appropriate temperature as per the care labels shown on your garments. The use of appropriate detergents for woollens is recommended.

### Delicates

You can wash your delicates clothes on this program. It uses a more sensitive washing movement and reduced spin speed.

### Shirts

Shirts programme washes business shirts perfectly at 40°C.

This cycle uses an extended gentle wash action with a delicate spin phase to provide optimal fabric care and minimise creasing.

### Daily

Designed to wash synthetic and cotton garments together in one wash load, there is no need to separate out fabric types or wait until there is a full load to be done.

### Heavy

This program washes for a longer period at 40°C, and gives the same result as the "Cottons 60°" program, providing an energy saving.

Recommended for clothes that are unsuitable for the "Cottons 60°" program.

### Quick

This program is used to quickly wash (30mins) a small number of lightly soiled cotton garments.

### Allergy

Increased hygiene is provided by a longer heating period and an additional rinse cycle.

Recommended for baby clothes and clothes worn by people with allergies.

### Handwash

You can wash your woollen/delicate clothes that bear "not machine-washable" labels, for which hand wash is recommended, on this program.

It washes the laundry with very tender washing movements without damaging your special garments.



## Rinse

This program is used when you want to rinse or starch separately.

## Drain & spin

This program is used to apply an additional spin cycle for the laundry, or to drain water from the machine.

Before starting this program, select the desired spin speed. Your machine drains the water after spinning at the set spin speed.

If you only want to drain the water, without spinning your laundry, select the “Spin & Drain” program and then select the “no spin” speed option using the spin speed adjustment button. For delicate garments, select a lower spin speed.

## Spin speed selection

Whenever a new program is selected, the maximum spin speed of the selected program is displayed on the spin speed indicator.

To decrease the spin speed, press the “Spin” button. The spin speed decreases gradually, then the “rinse hold” and “no spin” options as shown respectively.

Rinse hold is shown with “\_ \_ \_” and no spin is shown with “\_ \_” symbols.

If you do not want to unload your clothes immediately after the program, you may use the rinse hold function in order to prevent your clothes from becoming wrinkled in anhydrous conditions.

## Additional function buttons

Select the required additional functions before starting the program. When selected, the button indicator light will be illuminated.

### Note:

Some combinations cannot be selected together. (Ex.: Pre-wash and Quick Wash).

It is not possible to activate all the additional functions in all the wash programs. For example, if the cotton program is selected, “Quick Wash” and “Pre-wash” functions can not be selected at the same time. If “Pre-wash” button is selected first and then “Quick Wash” function next, the LED of the “Pre-wash” function will turn off, as it’s no longer an active selection.

An additional function that is not compatible with the program cannot be selected. (See, “Program selection and consumption table”).

### Pre-wash

A pre-wash is only worthwhile for heavily-soiled laundry. Without pre-wash you save energy, water, detergent and time.

Pre-wash without detergent is recommended for lace and curtains.

### Quick wash

This function can be used for “Cottons” and “Synthetics” programs. It decreases the washing times for lightly soiled garments and also the number of rinsing steps in the program.

### Rinse plus

With this function, you can increase the number of current rinsing steps. This reduces the amount of residual detergent left on the clothes, ideal for people with sensitive skin.



## 13 Selecting a program and operating your machine

Program selection and consumption table for model WH60F60W2

Program	Max. Load (kg)	Programme Duration (~min)	Water Consumption (l)	Energy Consumption (kWh)	Prewash	Quick Wash	Rinse Plus
Cottons 90°	6	150	59	2.26	•	•	•
Cottons 60°	6	140	57	1.02	•	•	•
Cottons 40°**	6	160	57	0.85	•	•	•
Cottons 30°	6	115	59	0.50	•	•	•
Heavy 40°	6	160	57	1.02			
Allergy 60°	6	180	61	1.04			*
Allergy 40°	6	150	63	0.80			*
Daily 40°	3	60	44	0.40	•	•	•
Synthetics 60°	3	110	52	0.95	•	•	•
Synthetics 40°	3	95	52	0.60	•	•	•
Synthetics 30°	3	85	52	0.40	•	•	•
Shirts 40°	3	95	52	0.40	•	•	•
Delicate 30°	2	65	52	0.30			•
Woollens 40°	1.5	60	52	0.35			•
Woollens 30°	1.5	60	52	0.20			•
Woollens Cold	1.5	48	52	0.05			•
Hand wash 30°	1	40	40	0.20			
Quick Wash 30°	2.5	30	45	0.20			

\* Automatically selected   • Selectable   \*\* Energy label program

Water and power consumption, as well as program duration may differ from the table shown, subject to changes in water pressure, water hardness and temperature, ambient temperature, type and amount of laundry, selection of additional functions, and fluctuations in the supply voltage.



Program selection and consumption table for model WH70F60W2

Program	Max. Load (kg)	Programme Duration (~min)	Water Consumption (l)	Energy Consumption (kWh)	Prewash	Quick Wash	Rinse Plus
Cottons 90°	7	150	71	2.26	•	•	•
Cottons 60°	7	140	69	1.19	•	•	•
Cottons 40°**	7	160	69	1.02	•	•	•
Cottons 30°	7	115	69	0.5	•	•	•
Heavy 40°	7	160	69	0.85			
Allergy 60°	7	180	73	1.40			*
Allergy 40°	7	150	73	0.85			*
Daily 40°	3.5	60	46	0.45	•	•	•
Synthetics 60°	3	110	52	0.95	•	•	•
Synthetics 40°	3	95	52	0.60	•	•	•
Synthetics 30°	3	85	52	0.40	•	•	•
Shirts 40°	3	95	52	0.40	•	•	•
Delicate 30°	2	65	52	0.30			•
Woollens 40°	1.5	60	52	0.35			•
Woollens 30°	1.5	60	52	0.20			•
Woollens Cold	1.5	48	52	0.05			•
Hand wash 30°	1	40	40	0.20			
Quick Wash 30°	2.5	30	45	0.20			

\* Automatically selected    • Selectable    \*\* Energy label program

Water and power consumption, as well as program duration may differ from the table shown, subject to changes in water pressure, water hardness and temperature, ambient temperature, type and amount of laundry, selection of additional functions, and fluctuations in the supply voltage.



## 15 Selecting a program and operating your machine

Program selection and consumption table for model WH80F60W1

Program	Max. Load (kg)	Programme Duration (~min)	Water Consumption (l)	Energy Consumption (kWh)	Prewash	Quick Wash	Rinse Plus
Cottons 90°	8	150	71	2.50	•	•	•
Cottons 60°	8	140	69	1.36	•	•	•
Cottons 40°**	8	160	69	1.19	•	•	•
Cottons 30°	8	160	69	0.50	•	•	•
Heavy 40°	8	160	69	0.90			
Allergy 60°	8	180	73	1.60			*
Allergy 40°	8	150	73	0.90			*
Daily 40°	4	60	48	0.45	•	•	•
Synthetics 60°	4	110	52	0.95	•	•	•
Synthetics 40°	4	95	52	0.60	•	•	•
Synthetics 30°	4	85	52	0.40	•	•	•
Shirts 40°	4	95	52	0.40	•	•	•
Delicate 30°	3	65	52	0.30			•
Woollens 40°	2	60	52	0.35			•
Woollens 30°	2	60	52	0.20			•
Woollens Cold	2	48	52	0.05			•
Hand wash 30°	1.5	40	40	0.20			
Quick Wash 30°	3	30	45	0.20			

\* Automatically selected    • Selectable    \*\* Energy label program

Water and power consumption, as well as program duration may differ from the table shown, subject to changes in water pressure, water hardness and temperature, ambient temperature, type and amount of laundry, selection of additional functions, and fluctuations in the supply voltage.



## Time display

The display shows the time remaining for the program to complete while a program is running. Program duration may differ from the values in the consumption table subject to the changes in the water pressure, water hardness and temperature, ambient temperature, type and amount of laundry, additional functions selected, and changes in the supply voltage.

### Time delay

With the "Time delay" function you can delay the program start up to 24 hours.

Time delay can be set with steps of one hour for the first three hours and with steps of three hours for the remainder (1, 2, 3, 6, 9, ...24).

- 1 Press "Time delay" button to select the length of delay.
  - 2 Press the "Start/Pause" button.
- The time delay will start to count down.

More laundry may be loaded during the time delay period.

### Changing the delay time

If you want to change the time during the countdown:

- 1 Press the "Start/Pause" button.
- 2 Press the "Time Delay" button to adjust the desired time delay.
- 3 Press the "Start/Pause" button".

### Cancelling the time delay

If you want to cancel the time delay countdown and start the program:

- 1 Press the "Start/Pause" button.
- 2 Press the "Time Delay" button to decrease the time delay.
- 3 Press the "Start/Pause" button to start the program.

## Starting the program

- 1 Press the "Start/Pause" button to start the program.
- 2 Program follow-up lamp showing the startup of the program will light up.

## Progress of program

Progress of a running program is shown through the program follow-up indicator.

At the beginning of every program step, the relevant indicator lamp will light up, and the light of the previous step will turn off. The symbol that is lit up at the far right of the series of symbols indicates the step that is being carried out.

If the machine is not spinning, the program may be in rinse hold mode or the automatic spin correction system may have been activated, due to an excessive imbalance in the distribution of laundry in the machine.



## Changing the selections after the program has started

- Turning the program knob while the program is in a normal flow will not change the program.
- The program needs to be paused or cancelled before changes can be made.

## Door lock

- The loading door can not be opened whilst the “Ready” lamp is flashing due to safety reasons.
- Once the “Ready” lamp lights continuously the door is able to be opened.

## Adding additional laundry

Press the “Start/Pause” button to pause the program.

- If the water level does not exceed the limitations, in 1 to 2 minutes the door lock will be deactivated. Laundry may be added / taken out by opening the door.
- If, after 2 minutes, the door is unable to be opened, it means that the water level inside the machine is too high for the door to be opened and laundry added (refer to “Cancelling the program”).

## Pausing the program

- Press “Start/Pause” button momentarily to switch your machine to the standby mode.
- Additional functions can be cancelled or selected according to the stage of cycle the current program is at.

## Cancelling the program

If the program has started and you want to cancel it:

- 1 Press and hold the “Start/Pause” button for 3 seconds.
- 2 The program will move to the “spin” step.
- 3 The water will be drained, and after 1 –2 minutes the door can be opened.

### Note:

The “Ready” warning lamp flashes during cancelling and “End” will appear on the display.



## Child-proof lock

- You can protect the appliance from being tampered by children by means of the child-proof lock.
- When activated, no change can be made to the program running.

### **To activate the child-proof lock:**

- 1 Press the 1st and 2nd additional functions for 3 seconds.
- 2 The "C on" (child lock is activated) symbol appears on the screen.

The child lock symbol will also be displayed whenever any button is pressed while the machine is child-locked.

- 3 The child-proof lock lamp on the program follow-up indicator will light up when the child-proof lock is activated.

### **To deactivate the child-proof lock:**

- 1 Press the 1st and 2nd additional function buttons for 3 seconds.
- 2 The "C OFF" (child-proof lock is deactivated) symbol appears on the screen.
- 3 The child-proof lock lamp on the program follow-up indicator will go off when the child-proof lock is deactivated.



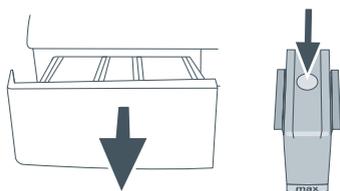
## Detergent drawer

Remove any powder residue buildup in the drawer.

If more than a normal amount of water and softener mixture starts to gather in the softener compartment, the siphon must be cleaned.

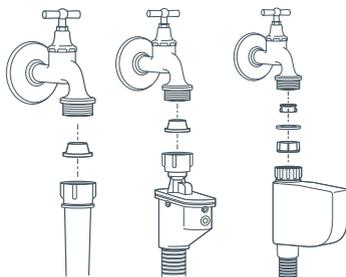
### To remove and clean the detergent drawer and siphon:

- 1 Press the dotted point on the siphon in the softener compartment
- 2 Pull the compartment towards you until it is removed from the machine.
- 3 Wash the dispenser drawer and the siphon with plenty of lukewarm water.
- 4 Replace the drawer into its housing after cleaning.
- 5 Check that the siphon is back in its original location.



## Inlet water filters

- There is a filter at the end of each water inlet valve at the rear of the machine and also at the end of each water inlet hose where they are connected to the tap.
- These filters prevent dirt and objects in the water from passing into the machine.
- It is advisable that these filters should be cleaned every 30-40 washes.



## **To clean the filters at the machine end:**

- 1 Turn off the taps.
- 2 Disconnect the hose.
- 3 Clean the filter with a thin brush. If the filter is very dirty, you may clean it by pulling it out with pliers.

## **To clean the filters at the tap end:**

- 1 Turn off the taps.
- 2 Disconnect the hose.
- 3 Remove the filter by hand.
- 4 Clean the filter under the tap.
- 5 Refit hose and turn tap back on.

## **Hose**

To prevent any leakage, it is recommended a technician check the hoses every 2 years.

## **Drum**

Do not leave any metal objects (pins, needles, etc.) inside the drum. These objects may cause rust on the inside drum surface.

## **Draining any remaining water and cleaning the pump filter**

- Your product is equipped with a filter system. This helps extend the pump's life by preventing solid items such as buttons, coins and fabric fibres from clogging the pump propeller during discharge of the washing water.
- If your machine fails to drain the water, the pump filter may be clogged.
- It is recommended that this is cleaned every 30 cycles.

Water must be drained off prior to cleaning the pump filter, or transporting the machine (eg. when moving house).

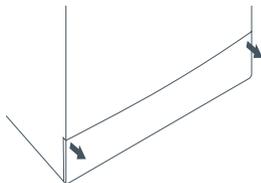
### ***Important:***

Depending on the program used, there may be water at 90°C in the machine. The filter must be cleaned only after the inside water is cooled down to avoid a hazard of scalding.

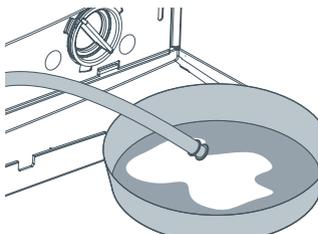


### To clean the filter and discharge the water:

- 1 Unplug the machine to cut off the supply power.
- 2 Open the service panel by holding both sides and pulling outwards.



- 3 Pull out the pump outlet hose from its housing.
- 4 Place a large container at the end of the hose.
- 5 Drain the water off into the container by pulling out the plug at the end of the hose.



If the amount of water to be drained off is greater than the volume of the container, replace the plug, pour the water out, then resume the draining process.

After the draining process is completed:

- 6 Replace the plug into the end of the hose.
- 7 Refit the hose back into the housing.
- 8 Refit the service panel by fitting the tabs on the bottom into their positions and pushing the upper part of the service panel back into place.



## Suggestions for solving problems.

Problem	Cause	Explanation / Suggestion
Program is unable to be started or selected.	Machine may have switched to self protection mode due to an infrastructure problem (such as line voltage, water pressure, etc.).	Reset your machine by pressing "Start/Pause" button for 3 seconds. (see, Canceling the program).
There is water coming from the bottom of the machine.	There may be a problem with the inlet hoses, drain hose, or the pump filter.	Check the seals at both ends the water inlet hoses. Ensure the filters are clear of debris and are securely fitted. Ensure the drain hose is securely and directly fitted into the wastewater standpipe or tub. Remove the service door and check that the pump filter is completely closed.
Machine stopped shortly after the program started.	Machine may stop temporarily due to low voltage.	The program will resume operating once the voltage is back to the normal level.
The machine continuously spins. Remaining time does not count down.	There may be an imbalance of laundry in the machine.	The automatic spin correction system may have been activated due to an unbalanced distribution of laundry in the drum. The laundry in the drum may be clustered (bundled laundry in a bag). Laundry should be rearranged and re-spun. No spinning is performed when the laundry is not evenly distributed in the drum to prevent any damage to the machine and to its environment.
The machine continuously washes. Remaining time does not count down.	In the case of a paused countdown while taking in water: The timer will not countdown until the machine is filled with the correct amount of water.	The machine will wait until there is a sufficient amount of water, at the correct temperature to avoid poor wash results. The timer will then start to count down.
	In the case of a paused countdown at the heating step: The timer will not count down until the selected temperature for the program is reached	
	In the case of a paused countdown at the spinning step: There may be an imbalance of laundry in the machine.	
		The automatic spin correction system might have been activated due to an unbalanced distribution of laundry in the drum. The laundry in the drum may be clustered (bundled laundry in a bag). It should be rearranged then re-spun. No spinning is performed when the laundry is unevenly distributed in the drum. This is to prevent any damage to the machine and to its environment.



Models	WH60F60W2	WH70F60W2	WH80F60W1
Maximum dry laundry capacity (kg)	6	7	8
Height (cm)	84	84	84
Width (cm)	60	60	60
Depth (cm)	50	54	59
Net Weight (kg)	65	73	75
Electricity (V/Hz.)	220-240V / 50Hz	220-240V / 50Hz	220-240V / 50Hz
Total Current (A)	10	10	10
Total Power (W)	2000-2350	2000-2350	2000-2350
Spinning cycle (rpm max.)	1000	1200	1200

**Note:**

Specifications of this appliance may change without notice to improve the quality of the product. Figures in this manual are schematic and may not match your product exactly. Values stated on the machine labels or in the documentation accompanying it are obtained in laboratory in accordance with the relevant standards. Depending on operational and environmental conditions of the appliance, values may vary.



## Fisher & Paykel undertakes to:

Repair or, at its option, replace without cost to the owner either for material or labour any part of the Product, the serial number of which appears on the Product, which is found to be defective within TWO YEARS of the date of purchase.

## This warranty DOES NOT cover

- A** Service calls which are not related to any defect in the Product. The cost of a service call will be charged if the problem is not found to be a Product fault. For example:
  - 1 Correcting the installation, eg removal of transit packer, levelling the machine, adjustment of the drain to correct syphoning, noises, crossed, kinked or leaking inlet hose connections, turning on water or power supplies.
  - 2 Noise or vibration that is considered normal, eg spin sounds, user warning beeps.
  - 3 Water on the floor due to incorrect loading or excessive suds.
  - 4 Provide instruction on use of the product or change the set-up of the product, eg set up Controlled Cold, instruction on correct use of detergents and fabric softeners.
  - 5 Blocked pumps, removal of foreign objects/substances from the machine, including the pump and inlet hose filters, eg bra wires, bread tags, nails, grit, scrud etc.
  - 6 Replace fuses in or correct house wiring or correct house plumbing, eg unblock drains.
  - 7 Correct corrosion or discolouration due to chemical attack.
  - 8 Correct damage caused by pests, eg rats, cockroaches etc.
- B** Defects caused by factors other than:
  - 1 Normal domestic use or
  - 2 Use in accordance with the Product's User Guide.
- C** Defects to the Product caused by accident, neglect, misuse or 'Act of God'.
- D** Correction of unauthorised repairs.
- E** Normal recommended maintenance as set out in the Product's User Guide.

Service under this warranty must be provided by Fisher & Paykel. Such service shall be provided during normal business hours. This warranty certificate should be shown when making any claim.

### Note

This Warranty is an extra benefit and does not affect your legal rights.

Fisher & Paykel Appliances LTD

This warranty applies only to product purchased in New Zealand and Australia.



### Before you call for service or assistance...

Check the things you can do yourself.

Refer to your User guide and check:

- Your appliance is correctly installed.
- You are familiar with its normal operation.



If after checking these points you still need assistance please refer to the following:

### In New Zealand if you need assistance...\*

Call your Fisher & Paykel retailer who is trained to provide information on your appliance, or if we can be of any further help, please contact our Customer Care Centre,

**Toll Free:** 0800 FP CARE or 0800 37 2273

**Fax:** (09) 273 0656

**Email:** [customer.care@fp.co.nz](mailto:customer.care@fp.co.nz)

**Postal address:** P.O.Box 58732 Greenmount, Auckland

### If you need service...\*

Fisher & Paykel has a network of independent Fisher & Paykel AUTHORISED SERVICE CENTRES whose fully trained technicians can carry out any service necessary on your appliance. Your dealer or our Customer Care Centre can recommend an AUTHORISED SERVICE CENTRE in your area.

### In Australia if you need assistance...\*

Please call our Fisher & Paykel Customer Care Centre.

**Toll Free:** 1300 650 590

**Fax:** (07) 3826 9298

**Email:** [customer.care@fp.com.au](mailto:customer.care@fp.com.au)

**Postal Address:** P.O. Box 798, Cleveland, QLD4163

### If you need service...\*

Fisher & Paykel Australia Pty Ltd has a network of independent Fisher & Paykel AUTHORISED CUSTOMER SERVICE CENTRES whose fully trained technicians can carry out any service necessary on your appliance. Our Customer Care Centre can recommend an AUTHORISED SERVICE CENTRE in your area.

### In Singapore if you need assistance...\*

Please call our Fisher & Paykel Service line.

Phone: 65 674 10777

Fax: 65 6547 0100

Email: [customer.service@fisherpaykel.com.sg](mailto:customer.service@fisherpaykel.com.sg)

Postal address: 150 Ubi Avenue 4,  
Sunlight Building #02-00, Singapore 408825



- If you call, write or contact our website please provide: your name and address, model number, serial number, date of purchase and a complete description of the problem. This information is needed in order to better respond to your request for assistance.

Product details can be found on the top left hand side of the console or back panel of the washer cabinet.

### **Product details**

Fisher & Paykel Appliances Ltd

**Model/Serial No.**

**Date of Purchase** \_\_\_\_\_ **Purchaser** \_\_\_\_\_

**Dealer** \_\_\_\_\_ **Suburb** \_\_\_\_\_

**Town** \_\_\_\_\_ **Country** \_\_\_\_\_



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The product specifications in this booklet apply to the specific products and models described at the date of issue. Under our policy of continuous product improvement, these specifications may change at any time. You should therefore check with your Dealer to ensure this booklet correctly describes the product currently available.

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