Your washing machine

Congratulations – you have chosen a modern, high-quality domestic appliance manufactured by Siemens. This washing machine is distinguished by its economical water and energy consumption.

Each machine that leaves our factory has been inspected thoroughly to ensure that it functions properly and is in perfect condition.

For more information on our products, accessories, replacement parts and services, see our website **www.siemens-home.com** or contact our after-sales service centres.

Contents

Protection of the environment/Conservation tips

– Always fill the washing machine with a maximum amount of laundry for the relevant programme.
– Wash normally soiled laundry without a prewash.
– Instead of **Cottons/Coloureds 90 °C**, select the **Cottons/Coloureds 60 °C** programme and the additional **eco Perfect** function. Comparable cleaning result with significantly lower energy consumption.
– Measure the detergent according to the manufacturer's instructions and water hardness.
– If you want to dry the laundry in the tumble dryer afterwards, select a spin speed as suggested by the dryer manufacturer.

Intended use

- For domestic use only
- For washing machine-washable fabrics and hand-washable wool in detergent solution
- To be operated with cold drinking water and commercially available detergents and care products which are suitable for use in washing machines.

⚠ – Do not leave children unattended near the washing machine.
– The washing machine is not to be used by children or persons not familiar with the operating instructions.
– Keep pets away from the washing machine.

Programmes

Detailed overview of programmes → page 7.
Temperature and spin speed can be selected individually, depending on the selected programme and programme progress.

Cottons/Coloureds	Hard-wearing fabrics
+ Prewash	Hard-wearing fabrics, pre-wash at 30 °C
Easy-Care	Easy-care fabrics
+ Prewash	Easy-care fabrics, pre-wash at 30 °C
Mixed Fabrics	Different types of laundry
Delicates/Silk	Delicate washable fabrics
⟳ **Wool**	Hand/machine-washable wool
Rinse	Extra rinse with spin
Spin	Extra spin with selectable spin speed
Drain	Empty the rinse water when ⟳ (Rinse hold = no final spin) is activated
Low Spin	Extra spin with reduced spin speed
Rapid 15'	Super Quick programme
Outdoor Fabrics	All-weather, sportswear and outdoor wear → page 9
Shirts/Blouses	Non-iron shirts
Dark Wash	Dark-coloured fabrics

Preparation

Install correctly, according to the separate installation instructions.

Check the machine

– Never use a damaged machine.
– Inform the after-sales service.

Connect the mains plug

⚠ – Make sure your hands are dry.
– Take hold of the plug only.

Turn the tap on

Sorting and loading the laundry

Follow the manufacturer's care information.
According to the information on the care labels.
According to type, colour, soiling and temperature.
Do not exceed the maximum load → page 7.

⊘ **Observe the important information** → page 9.
Insert items of laundry of varying sizes.
Close the washing machine door. Take care not to trap items of laundry between the washing machine door and the rubber seal.

Adding detergent and care products

Measure accordingly.
The amount of laundry, level of soiling, water hardness (ask your water supply company) and manufacturer's instructions.
On models without an insert for liquid detergent:
Pour liquid detergent into the appropriate dispenser and place in the drum.
During operation: open the detergent drawer with care.

Insert for liquid detergent (depending on model), page 10.
Compartment II: detergent for main wash, water softener, bleach, stain remover
Compartment ※: fabric softener, starch
Compartment I: detergent for prewash

ⓘ Dilute thick fabric softener and conditioner with water. This prevents blockages.

Set* and adjust the programme

Programme selector	Display panel / Options buttons	Additional functions	Start/ Reload

ⓘ Programme selector for switching the machine on and off and for selecting the programme. Can be turned in either direction.

⊘ – 90 °C	**Temp.**	Select the temperature (⊘ = cold)
⊘ – 1600*	**rpm**	Select the spin speed (* depending on the model) or ⟳ (Rinse hold = no final spin, laundry remains in the water after the final rinse, - - - appears in the display panel).
1 – 24 h	**Finish in**	Programme end after
⊟ – ⟳ – ⚡ ⊘	**Status indicators**	Programme status indicators: Wash, rinse, spin, programme duration or end (- ⊡ -) Childlock → page 5
⟳		Open the washing machine door, add laundry → page 4, 5

Press Start/Reload

ⓘ All buttons are sensitive and need only to be touched briefly. If you press and hold the **Finish in** button, the appliance automatically runs through the settings options.

Washing

Detergent drawer with compartments I, II, ※
Washing machine door
Control panel
Washing machine door handle
Drum interior light (depending on model) comes on when the door is opened or closed, or when a programme is started; goes out automatically.
Serviceflap

ⓘ If the ⟳ symbol is lit in the display panel, Childlock active → Deactivate it, page 5.
Additional functions and options buttons → Individual settings, page 5

Switch off

Turn the programme selector to **Off**.

Turn off the tap

Not required for AquaStop models → Refer to Installation instructions.

Remove the washing

Open the washing machine door and remove the washing.
If ⟳ (Rinse hold = no final spin) active: turn the programme selector to **Drain** or **Spin**. Select the spin speed if necessary.
Press **Start**/Reload.

ⓘ – Remove any foreign objects – risk of rusting.
– Leave the washing machine door and detergent drawer open so that any residual water can dry away.

End of programme when ...

... the **Start**/Reload button is off and - ⊡ - appears in the display panel.

ⓘ If the display panel lighting is off, press any button → Energy-saving mode, page 5

Cancel the programme

Programmes at high temperatures:
– To cool the laundry: select **Rinse**.
– Press **Start**/Reload.
Programmes at low temperatures:
– Select **Spin** or **Drain**.
– Press **Start**/Reload.

Change the programme if...

... you have selected the wrong programme by mistake:
– Reselect the programme.
– Press **Start**/Reload. The new programme starts from the beginning.

Top up laundry, if ... → page 5

... **Start**/Reload is pressed and then **both** of the ⟳ + ⊘ symbols are lit in the display panel. If ⊘ is lit, the washing machine door cannot be opened.
Press the **Start**/Reload button.

Individual settings

- **Options buttons**
  The spin speed and temperature can be changed before and during the selected programme. The effects depend on the programme progress.

- **Temp.** (Temperature)
  You can change the displayed washing temperature. The maximum washing temperature that can be selected depends on the programme that has been set.

- **rpm** (Spin speed) / ⟳ (Rinse hold = no final spin)
  You can change the spin speed down or select ⟳ (Rinse hold = no final spin, laundry remains in the water after the last rinse, - - - appears in the display panel). You can change the spin speed shown. The maximum selectable spin speed depends on the model and on which programme is currently selected.

- **Finish in**
  When you select the programme, the relevant progr. duration is displayed. You can delay the start of the programme before it begins. The "Finished in" time can be set in increments of one hour up to a max. of 24 hours. Press the **Finish in** button repeatedly until the desired number of hours is displayed (h = hour). Press **Start**/Reload.

- **Additional functions** → and overview of programmes, page 7

⟳ **speed** Perfect	For washing in a shorter time with a washing result comparable to that of the standard programme. Maximum load → Overview of programmes, page 7.
eco Perfect	For saving energy with a washing performance comparable to that of the standard programme.
Easy Iron	Special spin sequence with subsequent fluffing. Gentle final spin at reduced speed. Residual moisture in the laundry is increased slightly.
Extra Rinse	Additional rinse cycle. For areas with very soft water or for further enhancing the washing result.

- **Childlock**
  ⟳ in the display panel: You can lock the washing machine to prevent the functions you have set from being changed inadvertently.
  ON/OFF: after the start/end of the programme, press and hold **Start**/Reload for approx. 5 seconds.
  Note: The childlock can remain activated until you wish to start the next programme, even after switching off the machine.
  Then you can deactivate the childlock before starting the programme and activate it again as necessary once the programme has started.
  Note:
  – The ⟳ symbol is lit: Childlock active.
  – The ⟳ symbol flashes: Childlock active and then the programme selector is altered. To prevent the programme from stopping, move the programme selector back to the original programme, the ⟳ symbol is lit again.

- **Add laundry**
  ⟳⊘ + ⟳ in the display panel: If you want to add additional items of laundry after the programme has started, press the **Start**/Reload button. The machine checks whether adding laundry is possible.
  ⟳⊘ + ⊘ are lit: Adding laundry is possible.
  ⟳⊘ flashing: Wait until ⟳⊘ + ⊘ are lit.
  Note: Only open the washing machine door when **both** the ⟳⊘ + ⊘ symbols are lit. ⊘: It is not possible to add laundry.
  Note: for safety reasons, the washing machine door remains locked when the water level and/or temperature is high, or during spinning.
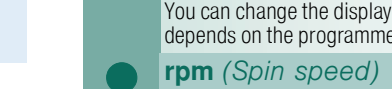 To continue the programme, press the **Start**/Reload button.

- **Energy saving mode**
  If the washing machine is switched on and is not operated for several minutes before the programme starts or at the end of the programme, the display panel light goes out and the **Start**/Reload button flashes.
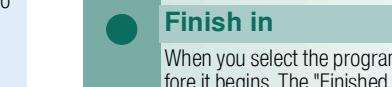 Press any button to turn the light back on.

Individual settings

- **Signal**
  1. Activating the mode for setting the signal volume

Set to ⟳   Set to ⟳   If the display panel lights up   Press and hold   + 1 step, release
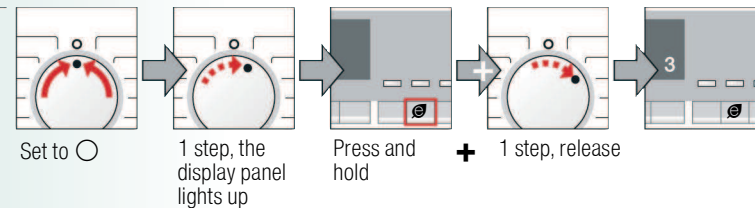
  2. Set the volume for ...
  * you may need to select the function several times.
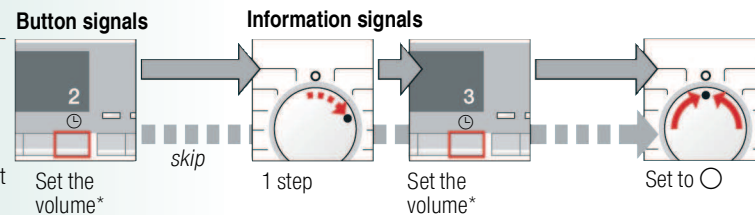
Button signals   Information signals
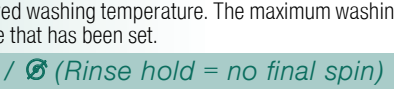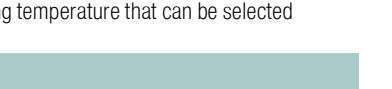
Set the volume*   skip   1 step   Set the volume*   Set to ⟳

- **Start/Reload**
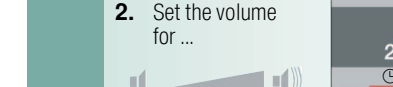 To start the programme or to subsequently load additional laundry, and to activate/deactivate the childlock.

Overview of programmes → Check the consumption values table on page 8 and the instructions on page 9

Programme	°C max.	Type of laundry	Additional functions, options, information
Cottons/Coloureds + Prewash	⊘ - 90 °C / 8 kg	Hard-wearing fabrics, heat-resistant fabrics made of cotton or linen	⟳ **speed** Perfect, ⊘ **eco** Perfect, ⟳ **eco** Perfect, Easy Iron, Extra Rinse. ⟳ (Rinse hold = no final spin)
Easy-Care + Prewash	⊘ - 60 °C / 3.5 kg	Easy-care fabrics made of cotton, linen, synthetic fibres or blended fabrics	⟳ **speed** Perfect, ⊘ **eco** Perfect, Easy Iron, Extra Rinse. ⟳ (Rinse hold = no final spin)
Mixed Fabrics	⊘ - 40 °C / 3.5 kg	Fabrics made of cotton or easy-care fabrics	⟳ **speed** Perfect, ⟳ **eco** Perfect, Easy Iron, Extra Rinse. ⟳ (Rinse hold = no final spin) can be washed together
Dark Wash	⊘ - 40 °C	Dark-coloured fabrics made of cotton and dark easy care fabrics	⟳ **speed** Perfect, ⟳ **eco** Perfect, Easy Iron, Extra Rinse. ⟳ (Rinse hold = no final spin) turn inside out before washing
Delicates/Silk	⊘ - 40 °C	For delicate, washable fabrics, e.g. made of silk, satin, synthetic fibres or blended fabrics (silk hand washing)	⟳ **speed** Perfect, ⟳ **eco** Perfect, Extra Rinse. ⟳ (Rinse hold = no final spin)
⟳ **Wool**	⊘ - 40 °C / 2 kg	Hand or machine-washable fabrics made of wool or wool-containing blends	⟳ **eco** Perfect, Extra Rinse. ⟳ (Rinse hold = no final spin) The especially gentle washing action prevents shrinkage of laundry. Longer pause times in the main programme (laundry in detergent solution)
Rapid 15'	⊘ - 40 °C / 2 kg	Lightly soiled fabrics made of cotton, linen, synthetic fibres or blended fabrics	⟳ **speed** Perfect, Extra Rinse. ⟳ (Rinse hold = no final spin) suitable for lightly soiled laundry
Outdoor Fabrics	⊘ - 40 °C	Non-iron shirts made of cotton, linen, synthetic fibres or blended fabrics	⟳ **eco** Perfect, Easy Iron, Extra Rinse. ⟳ (Rinse hold = no final spin) spin only briefly, then hang up to drip dry
Shirts/Blouses	⊘ - 40 °C	Non-iron shirts and outdoor wear fabrics made of cotton	⟳ **speed** Perfect, ⟳ **eco** Perfect, Easy Iron, Extra Rinse. ⟳ (Rinse hold = no final spin)

Additional programmes
Rinse, Spin, Drain, Low Spin

Additional functions ⟳ **speed** Perfect function.
• – reduced load when using the additional ⟳ **speed** Perfect function.
• – in addition using the additional ⊘ **eco** Perfect function → distribute the detergent between compartments II and I.
Programmes without prewash → add detergent to compartment II, programmes with prewash – distribute the detergent between compartments II and I.

Safety instructions

– Read the Instruction Manual and Installation Instructions and all other information enclosed with the washing machine and act accordingly.
– Retain the documents for subsequent use.

Risk of electric shock	– Never pull on the cable to disconnect the mains plug.
	– Only insert/pull out the mains plug with dry hands.
Danger to life	For worn-out appliances:
	– Disconnect the mains plug.
	– Sever the mains cable and discard along with the plug.
	– Destroy the lock on the washing machine door. This will prevent children from locking themselves in and risking their lives.
Danger of suffocation	– Keep packaging, film and packaging parts out of the reach of children.
Risk of poisoning	– Keep detergents and care products out of the reach of children.
Risk of explosion	– Items of laundry pretreated with cleaning agents containing solvents, e.g. stain remover/cleaning solvent may cause an explosion after being loaded into the washing machine. Rinse items of laundry thoroughly by hand beforehand.
Risk of injury	– The washing machine door can become very hot.
	– Be careful when emptying hot detergent solution.
	– Do not climb onto the washing machine.
	– Do not lean on the open washing machine door.
	– Do not reach into the drum if it is still rotating.

Consumption values

Programme	Additional function	Load	Electricity***	Water***	Programme duration***
Cottons/Coloureds 30 °C**		8 kg	0.35 kWh	76 l	2:20 h
Cottons/Coloureds 40 °C**		8 kg	0.97 kWh	76 l	2:30 h
Cottons/Coloureds 60 °C		8 kg	1.36 kWh	76 l	2:40 h
Cottons/Coloureds 60 °C	⚡ eco Perfect*	8 kg	0.87 kWh	57 l	4:00 h
Cottons/Coloureds 90 °C		8 kg	2.34 kWh	87 l	2:30 h
Mixed Fabrics 40 °C**		3.5 kg	0.47 kWh	49 l	1:01 h
Easy-Care 40 °C**		3.5 kg	0.55 kWh	55 l	1:43 h
Delicates/Silk ❋ (cold)		2 kg	0.04 kWh	35 l	0:41 h
Delicates/Silk 30 °C		2 kg	0.15 kWh	35 l	0:41 h
✋ Wool ❋ (cold)		2 kg	0.06 kWh	40 l	0:40 h
✋ Wool 30 °C		2 kg	0.16 kWh	40 l	0:40 h

* Programme setting for testing and energy labelling in accordance with EU directive 92/75/EEC. The **Cottons/Coloureds** 60°C + ⚡ **eco** Perfect, **1600 rpm** programme is recommended for normal use.
** Programme setting for testing in accordance with applicable standard EN60456.
Note on comparative tests: When using the test programmes, reach the specified load using the maximum spin speed. As a **short programme** for coloureds, select the **Mixed Fabrics 40 °C** programme with maximum spin speed.
*** The values may deviate from the specified values depending on water pressure, water hardness, and inlet temperature, ambient temperature, type, amount and level of laundry soiling, detergent used, fluctuations in the power supply and selection of additional functions.

Important information

Before washing for the first time

Do not put any laundry in the machine. Turn the tap on. Pour the following into compartment **II**:
– approx. **1 litre** water
– detergent (amount to be used according to the manufacturer's instructions for light soiling and according to water hardness)
Turn the programme selector to **Easy-Care 60 °C** and press **Start**/Reload.
At the end of the programme, turn the programme selector to **Off**.

Protecting the laundry and the machine

– When measuring detergent, care products and cleaning agents, follow the manufacturer's instructions.
– Empty pockets.
– Look out for metal items (paperclips, etc.).
– Wash delicates in a laundry bag (tights, curtains, underwired bras).
– Fasten zips, do up any buttons.
– Brush sand out of pockets and collars.
– Remove curtain fittings or place in the laundry bag.

Loading laundry

Insert items of laundry of varying sizes.
Take care not to trap items of laundry between the washing machine door and the rubber seal.

Laundry with varying degrees of soiling

light	Wash new items of clothing separately.
	Do not pre-wash. If required, select the additional ⚡ **speed** Perfect function.
	Pretreat any stains as necessary.
heavy	Do not load as much laundry. Select the programme with Prewash.

🧺 Soaking	Load laundry of the same colour.
	– Pour soaking agent/detergent into compartment **II** in accordance with the manufacturer's instructions.
	– Turn the programme selector to **Cottons/Coloureds 30 °C** and press **Start**/Reload.
	– After approx. 10 minutes, press **Start**/**Reload** to stop the programme.
	– After the required soaking time, press **Start**/Reload again to continue the programme, or change the programme.
🧺 Starching	Laundry must not be treated with fabric softener
	Starching is possible in all wash programmes if liquid starch is used. Pour starch into the ❋ fabric softener compartment in accordance with the manufacturer's instructions (rinse first if necessary).
🧺 Dyeing / bleaching	
	Dye should only be used in normal household quantities. Salt may damage stainless steel. Always follow the dye manufacturer's instructions. Do **not** use the washing machine for bleaching clothes.
🧺 Outdoor Fabrics	Laundry must not be treated with fabric softener.
	Special detergent suitable for machine washing is available particularly in sports shops. For dosage information, see the manufacturer's instructions. Special detergent for outdoor clothing in compartment **II**. Turn the programme selector to **Outdoor Fabrics**. Select the temperature and **Start**/Reload.

Insert for liquid detergent *model-dependent*

Position the insert for dispensing liquid detergent:
– Remove the detergent drawer completely ⟶ *page 10*.
– Slide the insert forwards.
Do not use the insert (slide upwards):
– For gel-type detergents and washing powder,
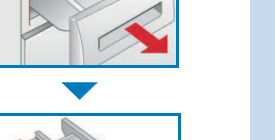– For programmes with **Prewash** or **Finish in** option

Care

⚠ – **Risk of electric shock.** *Disconnect the mains plug.*
– **Risk of explosion.** *No solvents.*

Machine housing, control panel

– Remove detergent residue immediately.
– Wipe with a soft, damp cloth.
– Do not clean with a jet of water.

Cleaning the detergent drawer ...

... if it contains detergent or fabric softener residues.

1. Pull out, press insert down, remove drawer completely.
2. To remove the insert: press the insert upwards from below with your finger.
3. Clean the detergent dispenser tray and insert with water and a brush and dry it.
4. Fit the insert and engage (connect the cylinder to the guide pin).
5. Push in the detergent drawer.

ℹ Leave the detergent drawer open so that any residual water can evaporate.

Drum

Leave the washing machine door open so that the drum can dry out.

Descaling

Ensure there is no laundry in the machine

This should not be necessary if the correct detergent dosage has been used. If it is necessary, however, proceed according to the descaling agent manufacturer's instructions. Suitable descalers can be obtained via our website or from our after-sales service ⟶ *page 13*.
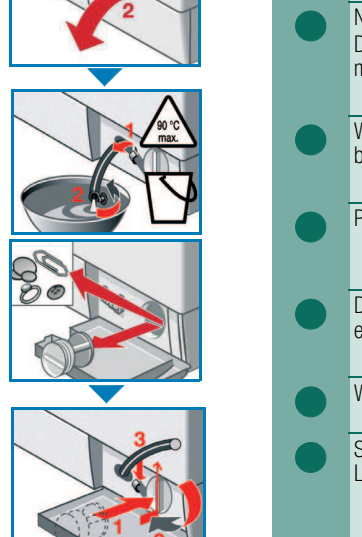
Instructions in the display panel *depending on model*

🔆 flashing	Close the washing machine door properly; laundry may be caught.
E : 11, 29	Open the tap completely, supply hose kinked or trapped; Clean the filter ⟶ *page 11*, water pressure too low.
E : 18	Detergent solution pump blocked; Clean the detergent solution pump ⟶ *page 11*. Drain hose/waste pipe blocked; Clean the drain hose at the siphon ⟶ *page 11*.
E : 23	Water in the base tub, appliance leaking. Call the after-sales service.
Other displays	Switch off the appliance, wait for 5 seconds and switch it back on. If the display appears again, call the after-sales service ⟶ *page 13*.

Information about blockages

⚠ **Risk of scalding!** *Allow the detergent solution to cool down. Turn off the tap.*

Detergent solution pump

Turn the programme selector to **Off** and disconnect the mains plug.

1. Open and remove the service flap.

2. Take the drain hose out of the retainer.
Remove the sealing cap, allow the detergent solution to flow out.
Push the sealing cap back on.

3. Unscrew the pump cover carefully (residual water).

4. Clean the interior, pump cover thread and pump housing (the impeller in the detergent solution pump must be able to rotate).

5. Replace the pump cover and screw it on tightly. The handle points upright. Replace the drain hose in the holder.

6. Refit the service flap and close it.

ℹ To prevent unused detergent from flowing straight into the drain during the next wash: Pour 1 litre of water into compartment **II** and start the **Drain** programme.

Drain hose on the siphon

Turn the programme selector to **Off** and disconnect the mains plug.

1. Loosen the hose clamp, remove the drain hose carefully (residual water).
2. Clean the drain hose and siphon connecting piece.
3. Reattach the drain hose and secure the connection with the hose clamp.

Filter in the water supply

⚠ **Risk of electric shock**
Do not immerse the AquaStop safety device in water (contains electric valve).

Reduce the water pressure in the supply hose:
1. Turn off the tap.
2. Select any programme (except Spin / Drain).
3. Press **Start**/Reload. Let the programme run for approximately 40 seconds.
4. Turn the programme selector to **Off**. Disconnect the mains plug.

Clean the filter:
5. Disconnect the hose from the tap.
Clean the filter with a small brush.

and/or on standard and Aquasecure models:
Remove the hose from the back of the appliance.
Remove the filter using pliers and clean the filter.

6. Connect the hose and check for leaks.

What to do if...

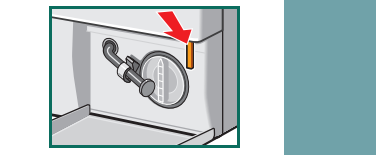| Water is leaking out. | – Attach/replace the drain hose correctly. |
	– Tighten the screw connection of the supply hose.
No water supply. Detergent not flushed into machine.	– **Start**/Reload not pressed?
	– Tap not turned on?
	– Filter blocked? Clean the filter ⟶ *page 11*.
	– Supply hose kinked or trapped?
Washing machine door cannot be opened.	– Safety function active. Programme stopped? ⟶ *page 4*.
	– ❋ (Rinse hold + no final spin) selected? ⟶ *page 3, 4*.
	– Can be opened by emergency release only? ⟶ *page 13*.
Programme does not start.	– **Start**/Reload pressed or **Finish in** time selected?
	– Washing machine door closed?
	– Childlock active? Deactivate ⟶ *page 5*.
Detergent solution does not empty.	– ❋ (Rinse hold + no final spin) selected? ⟶ *page 3, 4*.
	– Clean the detergent solution pump ⟶ *page 11*.
	– Clean the waste pipe and/or drain hose.
Water not visible in the drum.	– Not a fault - water below the visible area.
Spin result not satisfactory. Laundry wet/too damp.	– Not a fault - the unbalanced-load detection system has interrupted the spin because the laundry is unevenly distributed. Distribute large and small items of laundry evenly in the drum.
	– **Easy Iron** selected? ⟶ *page 3*.
	– Speed selected too low? ⟶ *page 5*.
The programme duration changes during the washing cycle.	– Not a fault - the programme sequence is optimised for the relevant washing process. This can cause changes in the programme duration in the display panel.
Repeated spin start-up.	– Not a fault - unbalanced-load detection system is adjusting the imbalance.
Residual water in the ❋ compartment for care products.	– Not a fault - the action of the care product is not affected.
	– Clean the insert if necessary ⟶ *page 10*.
Odour formation in the washing machine.	– Run the **Cottons/Coloureds 90 °C** programme on the empty washing machine. Use standard detergent.
Status indicator 🔒 flashing. Detergent may escape from the detergent drawer.	– Too much detergent used? Mix 1 tablespoon of fabric softener with ½ litre water and pour the mixture into compartment **II** (Not for outdoor textiles or those made with down.)
	– Reduce the detergent dosage for the next wash cycle.
Pronounced generation of noise , vibration and "wandering" during the spin cycle.	– Are the appliance feet fixed?
	– Secure appliance feet ⟶ *Installation instructions*.
	– Transportation safety devices removed?
	– Remove transportation safety devices ⟶ *Installation instructions*.
Noises during spinning and emptying.	– Clean the detergent solution pump. ⟶ *page 11*.
Display panel/indicator lamps do not function during operation.	– Power cut?
	– Circuit breakers tripped? Switch the circuit breakers back on or replace.
	– Energy saving mode active?
	– If a fault occurs repeatedly, call the after-sales service.
Programme sequence longer than usual.	– Not a fault -unbalanced load detection system is adjusting the imbalance by repeatedly redistributing the laundry.
	– Not a fault - foam detection system active - adds an additional rinse cycle.
There are detergent residues on the laundry.	– In isolated cases, phosphate-free detergents contain water-insoluble residues.
	– Select **Rinse** or brush down the laundry after washing.

What to do if...

| In Add laundry mode, **Start**/**Reload** flashes very quickly and a signal sounds. | – Water level too high. Not possible to add more laundry. Close the washing machine door immediately if necessary. |
| | – Press **Start**/Reload to continue the programme. |

If you cannot correct a fault yourself (switching on/off) or a repair is required:
– Turn the programme selector to **Off** and pull the mains plug out of the socket.
– Turn off the tap and call the after-sales service ⟶ *page 13*.

Emergency release *e.g. in the event of a power cut*

The programme continues when the power supply is restored. However, if the laundry has to be removed, the washing machine door can be opened as follows:

⚠ **Risk of scalding**
The detergent solution and laundry may be hot. If possible, leave to cool down.
Do not reach into the drum if it is still rotating.
Do not open the washing machine door if water can be seen through the glass.

1. Turn the programme selector to **Off** and pull out the mains plug.
2. Empty the detergent solution ⟶ *page 11*.
3. Pull the emergency release downwards with a tool and release.
Washing machine door can then be opened.

After-sales service

If you cannot remedy the fault yourself (What to do if ..., ⟶ *page 12, 13*), contact our after-sales service. We will always find a suitable solution to avoid unnecessary visits by repair personnel.

The contact details of your nearest after-sales service can be found here or in the after-sales service directory (model-dependent).

Please give the after-sales service the product number (E-Nr.) and the production number (FD) of the appliance.

| E-Nr. | | FD |

Product number   Production number

This information can be found: on the inside of the washing machine door° / open service flap°, and on the rear of the appliance. °depending on the model

Trust the manufacturer's competence. Turn to us. By doing so, you will ensure that the repair is carried out by trained service technicians equipped with original spare parts.

⚠ *Observe the safety instructions on page 6.*

Washing machine

Instruction manual   en

🧺 Do not operate this washing machine until you have read these instructions and the separate installation instructions.

SIEMENS

Your washing machine

Congratulations - you have chosen a modern, high-quality domestic appliance manufactured by Siemens. This washing machine is distinguished by its economical water and energy consumption.

Each machine that leaves our factory has been inspected thoroughly to ensure that it functions properly and is in perfect condition.

For more information on our products, accessories, replacement parts and services, see our website **www.siemens-home.com** or contact our after-sales service centres.

Contents

Protection of the environment/Conservation tips

- Always fill the washing machine with a maximum amount of laundry for the relevant programme.
- Wash normally soiled laundry without a prewash.
- Instead of **Cottons/Coloureds 90 °C,** select the **Cottons/Coloureds 60 °C** programme and the additional ✿ **eco** Perfect function. Comparable cleaning result with significantly lower energy consumption.
- Measure the detergent according to the manufacturer's instructions and water hardness.
- If you want to dry the laundry in the tumble dryer afterwards, select a spin speed suggested by the dryer manufacturer.

Intended use

- For domestic use only
- For washing machine-washable fabrics and hand-washable wool in detergent solution
- To be operated with cold drinking water and commercially available detergents and care products which are suitable for use in washing machines.

  - *Do not leave children unattended near the washing machine.*
  - *The washing machine is not to be used by children or persons not familiar with the operating instructions.*
  - *Keep pets away from the washing machine.*

Programmes

Detailed overview of programmes → *page 7.*
Temperature and spin speed can be selected individually, depending on the selected programme and programme progress.

Cottons/Coloureds	Hard-wearing fabrics
+ Prewash	Hard-wearing fabrics, pre-wash at 30 °C
Easy-Care	Easy-care fabrics
+ Prewash	Easy-care fabrics, pre-wash at 30 °C
Mixed Fabrics	Different types of laundry
Delicates/Silk	Delicate washable fabrics
⚟ **Wool**	Hand/machine-washable wool
Rinse	Extra rinse with spin
Spin	Extra spin with selectable spin speed
Drain	Empty the rinsing water when ⊘ (Rinse hold = no final spin) is activated
Low Spin	Extra spin with reduced spin speed
Rapid 15'	Super Quick programme
Outdoor Fabrics	All-weather, sportswear and outdoor wear → page 9
Shirts/Blouses	Non-iron shirts
Dark Wash	Dark-coloured fabrics

Preparation

Install correctly, according to the separate installation instructions.

Check the machine

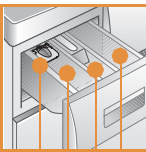- Never use a damaged machine.
- Inform the after-sales service.

Connect the mains plug

- *Make sure your hands are dry.*
- *Take hold of the plug only.*

Turn the tap on

Insert for liquid detergent (depending on model), *page 10*
Compartment II: detergent for main wash, water softener, bleach, stain remover
Compartment ✿: fabric softener, starch
Compartment I: detergent for prewash

Programme selector	Display panel / Options buttons	A f

Dark Wash
Shirts/Blouses
Outdoor Fabrics
Rapid 15'
Low Spin
Drain
Spin

Off

Cottons/Coloureds
+ Prewash
Easy-Care
+ Prewash
Mixed Fabrics
Delicates/Silk
⚟ Wool
Rinse

90° 1600
60° 1200
40° 800
30° 600
20° ✿ 400 ⊘
Temp. rpm Finish in

speed
Perfect

i Programme selector for switching the machine on and off and for selecting the programme. Can be turned in either direction.

✿ - 90 °C	**Temp.**	Select t
⊘ - 1600*	**rpm**	Select t laundry
1 - 24 h	**Finish in**	Progra
Status indicators		Progra
⊖ ⊟ ⊙ - *0* -		Wash, r
⊷		Childlo
◯		Open th

Before washing for the first time
Run a wash cycle without any laundry ⟶ *page 9*

Sorting and loading the laundry

Follow the manufacturer's care information.
According to the information on the care labels.
According to type, colour, soiling and temperature.
Do not exceed the maximum load ⟶ *page 7*.

Observe the important information ⟶ *page 9.*
Insert items of laundry of varying sizes.
Close the washing machine door. Take care not to trap items of laundry between the washing machine door and the rubber seal.

Adding detergent and care products

Measure accordingly:
The amount of laundry, level of soiling, water hardness (ask your water supply company) and manufacturer's instructions.
On models without an insert for liquid detergent:
Pour liquid detergent into the appropriate dispenser and place in the drum.
During operation: open the detergent drawer with care.

i *Dilute thick fabric softener and conditioner with water. This prevents blockages.*

Set and adjust the programme*

Additional functions	Start/ Reload

i **If the ⇌ symbol is lit in the display panel, Childlock active ⟶ Deactivate it, page 5.*

Additional functions and options buttons ⟶ Individual settings, *page 5*

eco Perfect	Easy Iron	Extra Rinse	Start Reload

Press Start/Reload

i All buttons are sensitive and need only to be touched lightly. If you press and hold the **Finish in** option button, the appliance automatically runs through the settings options.

...the temperature (�֎ = cold)

...the spin speed (* depending on the model) or ⊘ (Rinse hold = no final spin, remains in the water after the final rinse, - - - appears in the display panel).

...mme end after

...mme status indicators:

...rinse, spin, programme duration or end (- *0* -)

...ck ⟶ *page 5*

...he washing machine door, add laundry ⟶ *page 4, 5*

Detergent drawer
with compartments I, II, ✳

Washing machine door

Control panel

Washing machine
door handle

Drum interior light
(depending on model) comes on
when the door is opened or
closed, or when a programme is
started; goes out automatically.

Serviceflap

1

2

Switch off

Turn the programme selector to **Off**.

Turn off the tap

Not required for AquaStop models ⟶ *Refer to Installation instructions.*

Remove the washing

Open the washing machine door and remove the washing.
If ⊘ (Rinse hold = no final spin) active: turn the programme selector to **Drain** or **Spin**. Select the spin speed if necessary.
Press **Start**/Reload.

i
– Remove any foreign objects - risk of rusting.
– Leave the washing machine door and detergent drawer open so that any residual water can dry away.

End of programme when ...

... the **Start/Reload** button is off and - *0* - appears in the display panel.

i If the display panel lighting is off, press any button ⟶ Energy-saving mode, *page 5*.

Cancel the programme

Programmes at high temperatures:
– To cool the laundry: select **Rinse**.
– Press **Start**/Reload.
Programmes at low temperatures:
– Select **Spin** or **Drain**.
– Press **Start**/Reload.

Change the programme if...

... you have selected the wrong programme by mistake:
– Reselect the programme.
– Press **Start**/Reload. The new programme starts from the beginning.

Top up laundry, if ... ⟶ *page 5*

... Start/**Reload** is pressed and then **both** of the ५६५ + ⊙ symbols are lit in the display panel. If ⊓⊡ is lit, the washing machine door cannot be opened.
Press the **Start**/Reload button.

3

Individual settings

● **Options buttons**

The spin speed and temperature can be changed before and during the selected programme. The effects depend on the programme progress.

● **Temp.** *(Temperature)*

You can change the displayed washing temperature. The maximum washing temperature that can be selected depends on the programme that has been set.

● **rpm** *(Spin speed)* / ⌀ *(Rinse hold = no final spin)*

You can change the spin speed shown or select ⌀ (Rinse hold = no final spin, laundry remains in the water after the last rinse, **- - -** appears in the display panel). You can change the spin speed shown. The maximum selectable spin speed depends on the model and on which programme is currently selected.

● **Finish in**

When you select the programme, the relevant progr. duration is displayed. You can delay the start of the programme before it begins. The "Finished in" time can be set in increments of one hour up to a max. of 24 hours. Press the **Finish in** button repeatedly until the desired number of hours is displayed (h = hour). Press **Start**/Reload.

● **Additional functions** ⟶ and overview of programmes, *page 7*

⌛ **speed** Perfect	For washing in a shorter time with a washing result comparable to that of the standard programme. Maximum load ⟶ Overview of programmes, *page 7*.	
🍃 **eco** Perfect	For saving energy with a washing performance comparable to that of the standard programme.	
Easy Iron	Special spin sequence with subsequent fluffing. Gentle final spin at reduced speed. Residual moisture in the laundry is increased slightly.	
Extra Rinse	Additional rinse cycle. For areas with very soft water or for further enhancing the washing result.	

● **Childlock**

|	
⚷ in the display panel	You can lock the washing machine to prevent the functions you have set from being changed inadvertently. **ON/OFF:** after the start/end of the programme, press and hold **Start**/Reload for approx. 5 seconds. Note: The childlock can remain activated until you wish to start the next programme, even after switching off the machine. Then you can deactivate the childlock before starting the programme and activate it again as necessary once the programme has started. Note: – The ⚷ symbol is lit: Childlock active. – The ⚷ symbol flashes: Childlock active and then the programme selector is altered. To prevent the programme from stopping, move the programme selector back to the original programme, the ⚷ symbol is lit again.

● **Add laundry**

|	
YES + ⭕ in the display panel	If you want to add additional items of laundry after the programme has started, press the Start/**Reload** button. The machine checks whether adding laundry is possible. YES + ⭕ are lit: Adding laundry is possible. NO flashing: Wait until YES + ⭕ are lit. Note: Only open the washing machine door when **both** the YES + ⭕ symbols are lit. NO: It is not possible to add laundry. Note: for safety reasons, the washing machine door remains locked when the water level and/or temperature is high, or during spinning. To continue the programme, press the **Start**/Reload button.

● **Energy saving mode**

If the washing machine is switched on and is not operated for several minutes before the programme starts or at the end of the programme, the display panel light goes out and the **Start/Reload** button flashes.
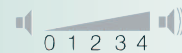Press any button to turn the light back on.

5

Individual settings

● **Signal**

1. Activating the mode for setting the signal volume

Set to ○   1 step, the display panel lights up   Press and hold   **+** 1 step, release

2. Set the volume for ...

🔈 0 1 2 3 4 🔊

* you may need to select the function several times.

Button signals   **Information signals**

Set the volume*   *skip*   1 step   Set the volume*   Set to ○

● **Start/Reload**

To start the programme or to subsequently load additional laundry, and to activate/deactivate the childlock.

6

Overview of programmes → *Check the consumption values table on page 8 and the instructions on page 9.*

Programmes	°C	max.	Type of laundry	Additional functions; options; information
Cottons/Coloureds + Prewash	❄ - 90 °C	8 kg/ 5 kg*	Hard-wearing fabrics, heat-resistant fabrics made of cotton or linen	**speed** Perfect***** , **eco** Perfect, **Easy Iron**, **Extra Rinse**; (Rinse hold = no final spin)
Easy-Care + Prewash	❄ - 60 °C		Easy-care fabrics made of cotton, linen, synthetic fibres or blended fabrics	**speed** Perfect, **eco** Perfect, **Easy Iron**, **Extra Rinse**; (Rinse hold = no final spin)
Mixed Fabrics	❄ - 40 °C	3.5 kg	Fabrics made of cotton or easy-care fabrics	**speed** Perfect, **eco** Perfect, **Easy Iron**, **Extra Rinse**; (Rinse hold = no final spin); different types of laundry can be washed together
Dark Wash	❄ - 40 °C		Dark-coloured fabrics made of cotton and dark easy-care fabrics	**speed** Perfect, **eco** Perfect, **Easy Iron**, **Extra Rinse**; (Rinse hold = no final spin); reduced rinse and final spin
Delicates/Silk	❄ - 40 °C		For delicate, washable fabrics, e.g. made of silk, satin, synthetic fibres or blended fabrics (e.g. curtains)	**speed** Perfect, **eco** Perfect, **Easy Iron**, **Extra Rinse**; (Rinse hold = no final spin); no spin between the rinse cycles
Wool	❄ - 40 °C		Hand or machine-washable fabrics made of wool or containing wool	(Rinse hold = no final spin); Particularly gentle wash programme to prevent shrinkage of laundry. Longer programme breaks (fabrics rest in the detergent solution)
Rapid 15'	❄ - 40 °C	2 kg	Easy-care fabrics made of cotton, linen, synthetic fibres or blended fabrics	(Rinse hold = no final spin); Short programme, approx. 15 minutes, suitable for lightly soiled laundry
Shirts/Blouses	❄ - 40 °C		Non-iron shirts made of cotton, linen, synthetic fibres or blended fabrics	**speed** Perfect, **eco** Perfect, **Easy Iron**, **Extra Rinse**; (Rinse hold = no final spin); spin only briefly, then hang up to drip dry
Outdoor Fabrics	❄ - 40 °C		All-weather, sports and outdoor wear fabrics including fabrics with weatherproof membrane	**speed** Perfect, **eco** Perfect, **Extra Rinse**; reduced final spin in intervals
Additional programmes				**Rinse, Spin, Drain, Low Spin**

* reduced load when using the additional **speed** Perfect function.

i As a *short programme*, **Mixed Fabrics 40 °C** is ideal, when maximum spin speed is selected.

Programmes without prewash - add detergent to compartment **II**, programmes with prewash - distribute the detergent between compartments **I** and **II**.

⚠️ Safety instructions

– Read the Instruction Manual and Installation Instructions and all other information enclosed with the washing machine and act accordingly.
– Retain the documents for subsequent use.

Risk of electric shock	– Never pull on the cable to disconnect the mains plug. – Only insert/pull out the mains plug with dry hands.
Danger to life	For worn-out appliances: – Disconnect the mains plug. – Sever the mains cable and discard along with the plug. – Destroy the lock on the washing machine door. This will prevent children from locking themselves in and risking their lives.
Danger of suffocation	– Keep packaging, film and packaging parts out of the reach of children.
Risk of poisoning	– Keep detergents and care products out of the reach of children.
Risk of explosion	– Items of laundry pretreated with cleaning agents containing solvents, e.g. stain remover/cleaning solvent may cause an explosion after being loaded into the washing machine. Rinse items of laundry thoroughly by hand beforehand.
Risk of injury	– The washing machine door can become very hot. – Be careful when emptying hot detergent solution. – Do not climb onto the washing machine. – Do not lean on the open washing machine door. – Do not reach into the drum if it is still rotating.

Consumption values

Programme	Additional function	Load	Electricity***	Water***	Programme duration***
Cottons/Coloureds 30 °C**		8 kg	0.35 kWh	76 l	2:20 h
Cottons/Coloureds 40 °C**		8 kg	0.97 kWh	76 l	2:30 h
Cottons/Coloureds 60 °C**		8 kg	1.36 kWh	76 l	2:40 h
Cottons/Coloureds 60 °C	🅴 eco Perfect*	8 kg	0.87 kWh	57 l	4:00 h
Cottons/Coloureds 90 °C		8 kg	2.34 kWh	87 l	2:30 h
Mixed Fabrics 40 °C**		3.5 kg	0.47 kWh	49 l	1:01 h
Easy-Care 40 °C**		3.5 kg	0.55 kWh	55 l	1:43 h
Delicates/Silk ❋ (cold)		2 kg	0.04 kWh	35 l	0:41 h
Delicates/Silk 30 °C		2 kg	0.14 kWh	35 l	0:41 h
⟅⟆ **Wool** ❋ (cold)		2 kg	0.06 kWh	40 l	0:40 h
⟅⟆ **Wool** 30 °C		2 kg	0.16 kWh	40 l	0:40 h

* Programme setting for testing and energy labelling in accordance with EU directive 92/75/EEC.
The **Cottons/Coloureds** 60°C + 🅴 **eco** Perfect, **1600 rpm** programme is recommended for normal use.
** Programme setting for testing in accordance with applicable standard EN60456.
Note on comparative tests: When using the test programmes, wash the specified load using the maximum spin speed.
As a **short programme** for coloureds, select the **Mixed Fabrics 40 °C** programme with maximum spin speed.
*** The values may deviate from the specified values depending on water pressure, water hardness, and inlet temperature, ambient temperature, type, amount and level of laundry soiling, detergent used, fluctuations in the power supply and selection of additional functions.

⚠️ Important information

ℹ️ Before washing for the first time

Do not put any laundry in the machine. Turn the tap on. Pour the following into compartment **II**:
– approx. **1 litre** water
– detergent (amount to be used according to the manufacturer's instructions for light soiling and according to water hardness)
Turn the programme selector to **Easy-Care 60 °C** and press **Start**/Reload.
At the end of the programme, turn the programme selector to **Off**.

👕 Protecting the laundry and the machine

– When measuring detergent, care products and cleaning agents, follow the manufacturer's instructions.
– Empty pockets.
– Look out for metal items (paperclips, etc.).
– Wash delicates in a laundry bag (tights, curtains, underwired bras).
– Fasten zips, do up any buttons.
– Brush sand out of pockets and collars.
– Remove curtain fittings or place in the laundry bag.

ℹ️ Loading laundry

Insert items of laundry of varying sizes.
Take care not to trap items of laundry between the washing machine door and the rubber seal.

Laundry with varying degrees of soiling

		Wash new items of clothing separately.
light		Do not pre-wash. If required, select the additional ⟲ **speed** Perfect function.
	—	Pretreat any stains as necessary.
heavy	≡	Do not load as much laundry. Select the programme with Prewash.

🌀 Soaking — *Load laundry of the same colour.*

– Pour soaking agent/detergent into compartment **II** in accordance with the manufacturer's instructions.
– Turn the programme selector to **Cottons/Coloureds 30 °C** and press **Start**/Reload.
– After approx. 10 minutes, press Start/**Reload** to stop the programme.
– After the required soaking time, press **Start**/Reload again to continue the programme, or change the programme.

〰️ Starching — *Laundry must not be treated with fabric softener*

Starching is possible in all wash programmes if liquid starch is used. Pour starch into the ❀ fabric softener compartment in accordance with the manufacturer's instructions (rinse first if necessary).

Dyeing / bleaching

Dye should only be used in normal household quantities. Salt may damage stainless steel. Always follow the dye manufacturer's instructions. Do **not** use the washing machine for bleaching clothes.
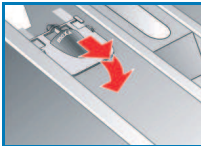
💧 Outdoor Fabrics — *Laundry must not be treated with fabric softener.*

Special detergent suitable for machine washing is available particularly in sports shops. For dosage information, see the manufacturer's instructions. Special detergent for outdoor clothing in compartment **II**.
Turn the programme selector to **Outdoor Fabrics**. Select the temperature and **Start**/Reload**.**

⚠ *Insert for liquid detergent* model-dependent

Position the insert for dispensing liquid detergent:
– Remove the detergent drawer completely ⟶ *page 10.*
– Slide the insert forwards.
Do not use the insert (slide upwards):
– For gel-type detergents and washing powder,
– For programmes with **+ Prewash** or **Finish in** option

Care

⚠ – **Risk of electric shock.** *Disconnect the mains plug.*
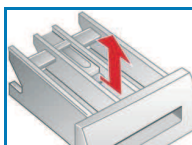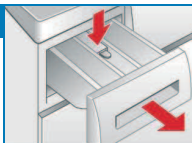– **Risk of explosion.** *No solvents.*

Machine housing, control panel

– Remove detergent residue immediately.
– Wipe with a soft, damp cloth.
– Do not clean with a jet of water.

Cleaning the detergent drawer ...

... if it contains detergent or fabric softener residues.

1. Pull out, press insert down, remove drawer completely.
2. To remove the insert: press the insert upwards from below with your finger.
3. Clean the detergent dispenser tray and insert with water and a brush and dry it.
4. Fit the insert and engage (connect the cylinder to the guide pin).
5. Push in the detergent drawer.

i Leave the detergent drawer open so that any residual water can evaporate.

Drum

Leave the washing machine door open so that the drum can dry out.
Use chlorine-free cleaning agent, not steel wool.

Descaling   Ensure there is no laundry in the machine

This should not be necessary if the correct detergent dosage has been used. If it is necessary, however, proceed according to the descaling agent manufacturer's instructions. Suitable descalers can be obtained via our website or from our after-sales service (⟶ *page 13*).

Instructions in the display panel depending on model

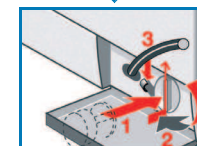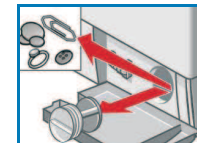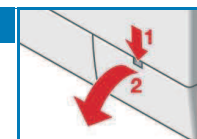| ⟳ flashing	Close the washing machine door properly; laundry may be caught.
E:17,29	Open the tap completely, supply hose kinked or trapped; Clean the filter ⟶ page 11, water pressure too low.
E:18	Detergent solution pump blocked; Clean the detergent solution pump ⟶ page 11. Drain hose/waste pipe blocked; Clean the drain hose at the siphon ⟶ page 11.
E:23	Water in the base tub, appliance leaking. Call the after-sales service.
Other displays	Switch off the appliance, wait for 5 seconds and switch it back on. If the display appears again, call the after-sales service ⟶ page 13.

Information about blockages

⚠ **Risk of scalding!**
– *Allow the detergent solution to cool down.*
– *Turn off the tap.*

Detergent solution pump

Turn the programme selector to **Off** and disconnect the mains plug.

1. Open and remove the service flap.

2. Take the drain hose out of the retainer.
Remove the sealing cap, allow the detergent solution to flow out.
Push the sealing cap back on.

3. Unscrew the pump cover carefully (residual water).

4. Clean the interior, pump cover thread and pump housing (the impeller in the detergent solution pump must be able to rotate).

5. Replace the pump cover and screw it on tightly. The handle points upright. Replace the drain hose in the holder.

6. Refit the service flap and close it.

i To prevent unused detergent from flowing straight into the drain during the next wash:
Pour 1 litre of water into compartment **II** and start the **Drain** programme.

Drain hose on the siphon

Turn the programme selector to **Off** and disconnect the mains plug.

1. Loosen the hose clamp, remove the drain hose carefully (residual water).
2. Clean the drain hose and siphon connecting piece.
3. Reattach the drain hose and secure the connection with the hose clamp.

Filter in the water supply

⚠ **Risk of electric shock**
Do not immerse the AquaStop safety device in water (contains electric valve).
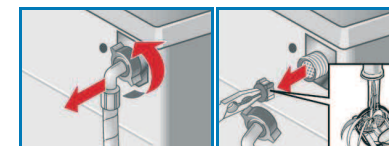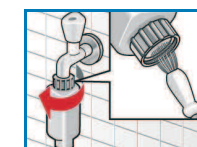
Reduce the water pressure in the supply hose:
1. Turn off the tap.
2. Select any programme (except Spin / Drain).
3. Press **Start**/Reload. Let the programme run for approximately 40 seconds.
4. Turn the programme selector to **Off**. Disconnect the mains plug.

Clean the filter:
5. Disconnect the hose from the tap.
Clean the filter with a small brush.

and/or on standard and Aquasecure models:
Remove the hose from the back of the appliance,
Remove the filter using pliers and clean the filter.

6. Connect the hose and check for leaks.

What to do if...

● Water is leaking out.	– Attach/replace the drain hose correctly. – Tighten the screw connection of the supply hose.
● No water supply. Detergent not flushed into machine.	– **Start**/Reload not pressed? – Tap not turned on? – Filter blocked? Clean the filter ⟶ *page 11.* – Supply hose kinked or trapped?
● Washing machine door cannot be opened.	– Safety function active. Programme stopped? ⟶ *page 4.* – Ø (Rinse hold = no final spin) selected? ⟶ *page 3, 4.* – Can be opened by emergency release only? ⟶ *page 13.*
● Programme does not start.	– **Start**/Reload pressed or **Finish in** time selected? – Washing machine door closed? – Childlock active? Deactivate ⟶ *page 5.*
● Detergent solution does not empty.	– Ø (Rinse hold = no final spin) selected? ⟶ *page 3, 4.* – Clean the detergent solution pump ⟶ *page 11.* – Clean the waste pipe and/or drain hose.
● Water not visible in the drum.	– Not a fault - water below the visible area.
● Spin result not satisfactory. Laundry wet/too damp.	– Not a fault - the unbalanced-load detection system has interrupted the spin because the laundry is unevenly distributed. Distribute large and small items of laundry evenly in the drum. – **Easy Iron** selected? ⟶ *page 5.* – Speed selected too low? ⟶ *page 5.*
● The programme duration changes during the washing cycle.	– Not a fault - the programme sequence is optimised for the relevant washing process. This can cause changes in the programme duration in the display panel.
● Repeated spin start-up.	– Not a fault - unbalanced-load detection system is adjusting the imbalance.
● Residual water in the ✿ compartment for care products.	– Not a fault - the action of the care product is not affected. – Clean the insert if necessary ⟶ *page 10.*
● Odour formation in the washing machine.	– Run the **Cottons/Coloureds 90 °C** programme on the empty washing machine. Use standard detergent.
● Status indicator ⇆ flashing. Detergent may escape from the detergent drawer.	– Too much detergent used? Mix 1 tablespoon of fabric softener with ½ litre water and pour the mixture into compartment **II**. *(Not for outdoor textiles or those made with down.)* – Reduce the detergent dosage for the next wash cycle.
● Pronounced generation of noise , vibration and "wandering" during the spin cycle.	– Are the appliance feet fixed? Secure appliance feet ⟶ *Installation instructions.* – Transportation safety devices removed? Remove transportation safety devices ⟶ *Installation instructions.*
● Noises during spinning and emptying.	– Clean the detergent solution pump ⟶ *page 11.*
● Display panel/indicator lamps do not function during operation.	– Power cut? – Circuit breakers tripped? Switch the circuit breakers back on or replace. – Energy saving mode active? – If a fault occurs repeatedly, call the after-sales service.
● Programme sequence longer than usual.	– Not a fault - unbalanced-load detection system is adjusting the imbalance by repeatedly redistributing the laundry. – Not a fault - foam detection system active - adds an additional rinse cycle.
● There are detergent residues on the laundry.	– In isolated cases, phosphate-free detergents contain water-insoluble residues. – Select **Rinse** or brush down the laundry after washing.

What to do if...

● In Add laundry mode, **Start/Reload** flashes very quickly and a signal sounds.	– Water level too high. Not possible to add more laundry. Close the washing machine door immediately if necessary. – Press **Start**/Reload to continue the programme.

If you cannot correct a fault yourself (switching on/off) or a repair is required:

– Turn the programme selector to **Off** and pull the mains plug out of the socket.
– Turn off the tap and call the after-sales service ⟶ *page 13.*

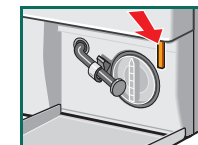# Emergency release *e.g. in the event of a power cut*

The programme continues when the power supply is restored. However, if the laundry has to be removed, the washing machine door can be opened as follows:

⚠ **Risk of scalding**

The detergent solution and laundry may be hot. If possible, leave to cool down.
Do not reach into the drum if it is still rotating.
Do not open the washing machine door if water can be seen through the glass.

1. Turn the programme selector to **Off** and pull out the mains plug.
2. Empty the detergent solution ⟶ *page 11.*
3. Pull the emergency release downwards with a tool and release.
Washing machine door can then be opened.

After-sales service

● If you cannot remedy the fault yourself (What to do if ..., ⟶ *page 12, 13*), contact our after-sales service. We will always find a suitable solution to avoid unnecessary visits by repair personnel.

● The contact details of your nearest after-sales service can be found here or in the after-sales service directory (model-dependent).

● Please give the after-sales service the product number (E-Nr.) and the production number (FD) of the appliance.

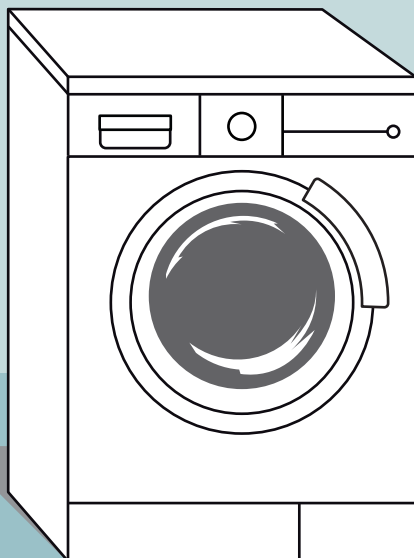| E-Nr._____ FD_____ |
|---|
| Product number   Production number |

This information can be found:
on the inside of the washing machine door / *
open service flap and on the rear of the appliance.*
**depending on the model*

● **Trust the manufacturer's competence.** Turn to us.
By doing so, you will ensure that the repair is carried out by trained service technicians equipped with original spare parts

**Washing
machine**

Instruction manual   **en**

Do not operate this washing machine until
you have read these instructions and the
separate installation instructions.

SIEMENS