



**Washing Machine** 



## 1 Warnings General Safety

- Never place your machine on a carpet covered floor. Otherwise, lack of airflow from below of your machine may cause electrical parts to overheat. This may cause problems with your washing machine.
- If the power cable or mains plug is damaged you must call Authorized Service for repair.
- Fit the drain hose into the discharge housing securely to prevent any water leakage and to allow machine to take in and discharge water as required. It is very important that the water intake and drain hoses are not folded, squeezed, or broken when the appliance is pushed into place after it is installed or cleaned.
- Your washing machine is designed to continue operating when the power restores after a power interruption. The machine will resume its program when the power restores. Press the "Start/Pause/Cancel" button for 3 seconds to cancel the program (See, Canceling a Program)
- There may be some water in your machine when you receive it. This is from the quality control process and is normal. It is not harmful to your machine.
- Some problems you may encounter may be caused by the infrastructure. Press "Start/Pause/Cancel" button for 3 seconds to cancel the program set in your machine before calling the authorized service.

## **First Use**

- Carry out your first washing process without loading your machine and with detergent under "Cottons 90°C" program.
- Ensure that the cold and hot water connections are made correctly when installing your machine.
- If the current fuse or circuit breaker is less than 16 Amperes, please have a qualified electrician install a 16 Ampere fuse or circuit breaker.
- While using with or without a transformer, do not neglect to have the grounding installation laid by a qualified electrician. Our company shall not be liable for any damages that may arise when the machine is used on a line without grounding.
- Keep the packaging materials out of reach of children or dispose them by classifying according to waste directives.

## Intended use

- This product has been designed for home use.
- The appliance may only be used for washing and rinsing of textiles that are marked accordingly.

## Safety instructions

- This appliance must be connected to an earthed outlet protected by a fuse of suitable capacity.
- The supply and draining hoses must always be securely fastened and remain in an undamaged state.
- Fit the draining hose to a washbasin or bathtub securely before starting up your machine. There may be a risk of being scalded due to high washing temperatures!
- Never open the loading door or remove the filter while there is still water in the drum.
- Unplug the machine when it is not in use.
- Never wash down the appliance with a water hose! There is the risk of electric shock!
- Never touch the plug with wet hands. Do not operate the machine if the power cord or plug is damaged.
- For malfunctions that cannot be solved by information in the operating manual:
- Turn off the machine, unplug it, turn off the water tap and contact an authorized service agent. You may refer to your local agent or solid waste collection center in your municipality to learn how to dispose of your machine.

# If there are children in your house...

- Keep children away from the machine when it is operating. Do not let them tamper with the machine.
- Close the loading door when you leave the area where the machine is located.



## 2 Installation Removing packaging reinforcement

Tilt the machine to remove the packaging reinforcement. Remove the packaging reinforcement by pulling the ribbon.

## **Opening the transportation locks**

- Transportation safety bolts must be removed before operating the washing machine! Otherwise, the machine will be damaged!
- 1. Loosen all the bolts with a spanner until they rotate freely ("C")
- 2. Remove transportation safety bolts by turning them gently.
- 3. Fit the covers (supplied in the bag with the Operation Manual) into the holes on the rear panel. ("P")



- Keep the transportation safety bolts in a safe place to reuse when the washing machine needs to be moved again in the future.
- Never move the appliance without the transportation safety bolts properly fixed in place!

## Adjusting the feet

- ▲ Ďo not use any tools to loosen the lock nuts. Otherwise, they can be damaged.
- 1. Manually (by hand) loosen the lock nuts on the feet.
- 2. Adjust them until the machine stands level and firmly.
- 3. Important: Tighten all lock nuts up again.



#### **Connecting to the water supply.** Important:

- The water supply pressure required to run the machine must be 1-10 bar (0,1 – 1 MPa).
- Connect the special hoses supplied with the machine to the water intake valves on the machine.



- If you are going to use your double waterinlet machine as a single (cold) water-inlet unit, you must install the stopper\*, supplied with your machine to the hot water valve.
- If you want to use both water inlets of the product, you can connect the hot water hose after removing the stopper and gasket group from the hot water valve.

\* Applies for the products supplied with a blind stopper group.

• Models with a single water inlet should not be connected to the hot water tap.

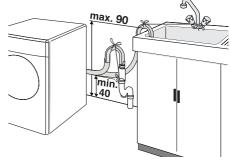
When returning the appliance to its place after maintenance or cleaning, care should be taken not to fold, squeeze or block the hoses.

## Connecting to the drain

The water discharge hose can be attached to the edge of a washbasin or bathtub. The drain hose should be firmly fitted into the drain as to not get out of its housing.

Important:

- The end of the drain hose must be directly connected to the wastewater drain or to the washbasin.
- The hose should be attached to a height of at least 40 cm, and 90 cm at most.
- In case the hose is elevated after laying it on the floor level or close to the ground (less than 40 cm above the ground), water discharge becomes more difficult and the laundry may come out wet.



- The hose should be pushed into the drainage for more than 15 cm. If it is too long you may have it shortened.
- The maximum length of the combined hoses must not be longer than 3.2 m.



## **Electrical connection**

Connect the machine to an earthed outlet protected by a fuse of suitable capacity. Important:

- Connection should comply with national regulations.
- The voltage and the allowed fuse protection are specified in the section "Technical Specifications".
- The specified voltage must be equal to your mains voltage.
- Connection via extension cords or multiplugs should not be made.
- A damaged power cable must be replaced by a qualified electrician.
- A The appliance must not be operated unless it is repaired! There is the risk of electric shock!

# 3 Initial preparations for washing

## Preparing clothes for washing

Laundry items with metal attachments such as, bras, belt buckles and metal buttons will damage the machine. Remove metal attachments or place the items in a clothing bag, pillow case, or something similar.

- Sort the laundry according to type of fabric, color, and degree of soiling and permissible water temperature. Always follow the advice on the garment labels.
- Place small items like infants' socks and nylon stockings, etc. in a laundry bag, pillow case or something similar. This will also save your laundry from getting lost.
- Wash "machine washable" or "hand washable" labeled products only with an appropriate program.
- Do not wash colors and whites together. New, dark colored cottons may release a lot of dye. Wash them separately.
- Use only dyes/color changers and lime removers suitable for machine wash. Always follow the instructions on the packaging.
- Wash trousers and delicate clothes turned inside out.

## **Correct load capacity**

Dease follow the information in the "Program Selection Table". Washing results will degrade when the machine is overloaded.

## Loading door

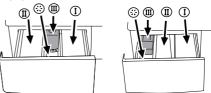
The door locks during program operation and the Door Locked Symbol lights up. The door can be opened when the symbol fades out.

## Detergents and softeners Detergent Drawer

The detergent dra wer is composed of three compartments:

The detergent dispenser may be in two different types according to the model of your machine.

- (I) for prewash
- (II) for main wash
- (III) siphon
- (\*\*) for softener



## Detergent, softener and other cleaning agents

Add detergent and softener before starting the washing program.

Never open the detergent dispenser drawer while the washing program is running!

When using a program without pre-wash, no detergent should be put into the pre-wash compartment (Compartment no. I).

#### **Detergent quantity**

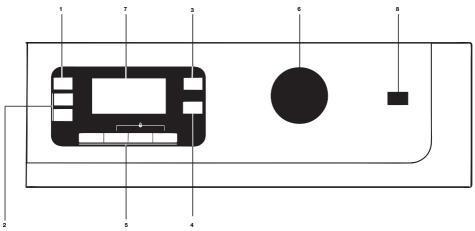
The amount of washing detergent to be used depends on the amount of laundry, the degree of soiling and water hardness.

- Do not use amounts exceeding the quantities recommended on the package to avoid problems of excessive foam, poor rinsing, financial savings and finally, environmental protection.
- Never exceed the (> max <) level marking; otherwise, the softener will be wasted without being used.
- Do not use liquid detergent if you want to wash using the time delay feature.

## 4 Selecting a Program and Operating Your Machine

## Control panel





- 1 Spin Speed Adjustment Button
- 2 Time Delaying Button (+/-)
- 3 Temperature Adjustment Button
- 4 Start/Pause/Cancel Button

## Display symbols

- 7.a Spin Speed Indicator
- 7.b Temperature Indicator
- 7.c Spin Symbol
- 7.d Temperature Symbol
- 7.e Remaining Time and Delaying Time Indicator
- 7.f Programme Indicator Symbols (prewash/main wash/rinse/softener/spin)
- 7.g Economy Symbol
- 7.h Time Delaying Symbol
- 7.i Door Locked Symbol
- 7.j Start Symbol
- 7.k Standby Symbol
- 7.I Auxiliary Function Symbols
- 7.m Water cut-off Symbol (According to
- your machine's model)

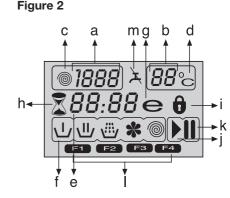
## Turning the machine on

Plug in your machine. Turn the tap on completely. Check if the hoses are connected tightly. Place the laundry in the machine. Add detergent and softener. Press the "On/Off" button.

## Program selection

Turn the Programme Selection Knob to the program mode that you wish to wash your laundry.

- 5 Auxiliary Function Keys
- 6 Program Selection Knob
- 7 Display
- 8 On/Off Button



The recommended temperature and spin speed for the selected program appear. Press "Start/Pause/Cancel" button to start the program.

 Sort the laundry according to type of fabric, color, degree of soiling and permissible water temperature when choosing a program.

## Main programs

Depending on the type of textile, the following main programs are available:





### Cotton

You can wash normally soiled durable cotton clothes with this program. Your laundry will be washed with vigorous washing movements during a longer washing cycle.

#### Synthetics

You can wash your less durable clothes on this program. Lighter washing movements and shorter washing cycle is used compared to "Cottons" program. It is recommended for your synthetic clothes (such as shirts, blouses, synthetic/cotton blended garments, etc.). For curtains and lace, the "Synthetic 40" program with pre-wash and anti-creasing functions selected is recommended.

#### Woollens

You can wash your machine-washable woolen garments on this program. Wash by selecting the proper temperature according to the labels of your clothes. It is recommended to use appropriate detergents for woolens.

## Additional programs

For special cases, there are also extra programs available:

Additional programs may differ according to the model of your machine.

#### • Babycare

Increased hygiene is provided by a longer heating period and an additional rinse cycle. It is recommended for baby clothes and clothes worn by allergic people.

#### Cotton Eco

You can wash normally soiled durable cotton clothes by saving more energy and water with this program. Your laundry will be washed with vigorous washing movements and wash time is longer than "Cotton" programme.

#### • Mix 40

This program washes for a longer period at 40°C and gives the same result as the "Cottons 60°C" program, thus it saves energy. It is suitable for clothes for which you cannot use the "Cottons 60°C" program.

#### Delicate

You can wash your delicate clothes on this program. It has more sensitive washing movements and does not make intermediate spinning compared to "Synthetic" program.

#### Hand wash

You can wash your woolen/delicate clothes that bear "not machine- washable" labels for which hand wash is recommended on this program. It washes the laundry with very tender washing movements without damaging your clothes.

#### Daily Xpress

This program is used to wash lightly soiled and unstained cotton garments in a short time.

## Xpress Super Short

You can use this program to quickly wash a small number of lightly soiled and unstained cotton garments. E.g.: bathrobes, duvet covers, sport wear, daily clothes and etc. used only once.

#### • Darkcare

Use this programme to wash your dark coloured laundry, or the coloured laundry that you do not want them get faded. This programme washes your laundry with low mechanical movements and at low temperature. We recommend you to use liquid detergent or woolen shampoo for dark coloured laundry.

#### **Economy Symbol**

Shows energy saving programs and temperature selections.

As "Intensive" and "Baby" programs are long programs with higher temperature selections to ensure hygiene, "Economy" Symbol will not light up.

## Special programs

For specific applications, you can select any of the following programs:

#### Rinse

This program is used when you want to rinse or starch separately.

#### Spin+Drain

This program spins with maximum possible rpm in the default setting after the water drains from the machine.

Use a lower spin speed for delicate laundries.

### **Temperature selection**

Whenever a new program is selected, the temperature anticipated for that program appears on the temperature indicator.

To change the temperature, press the "Temperature" button. Temperature decreases in 10° increments.

Cold selection is shown with "-" symbol.

90°C	Heavily soiled, white cottons and linens.
60°C	Normally soiled, fade proof colored linens, cottons or synthetic clothes and lightly soiled white linens
40°C 30°C Cold	Blended clothes including synthetics and woolens as well as delicates.

## Spin Speed selection

Whenever a new program is selected, the maximum spin speed of the selected program is displayed on the spin speed indicator. To decrease the spin speed, press the "Spin" button. Spin speed decreases gradually. Then,



rinse hold and no spin options are shown respectively.

Rinse hold is shown with "I\_J" and no spin is shown with "\_\_" symbols.

If you do not want to unload your clothes immediately after the program, you may use the rinse hold function in order to prevent your clothes become wrinkled in an anhydrous condition. With this function, your laundry is kept in the final rinsing water. If you want to spin your laundry after the rinse hold function:

- Adjust the spin speed.
- Press "Start/Pause/Cancel" button. Program resumes. Your machine drains the

water and spins your laundry. You can use no spin function in order to drain the water without spinning at the end of the program.

## Program selection and consumption table

EN				Auxiliary functions				Temperature			
		Max. Load (kg)	Water Consumption (I)	Energy Consumption (kWh)	Spin Speed (rpm)***	Prewash	Quick Wash	Rinse Plus	Anti-Creasing	Rinse Hold	Selectable temperature range °C
Cotton	90	7	62	2.20	1600	•	•	•	•	•	90-Cold
Cotton	60	7	60	1.50	1600	•	•	•	•	•	90-Cold
Cotton	40	7	60	0.85	1600	•	•	•	•	٠	90-Cold
Cotton Eco	60**	7	60	1.06	1600					٠	60
Babycare	90	7	65	2.20	1600			*		٠	90-30
Synthetics	60	3	50	1.00	1000	•	•	•	•	•	60-Cold
Synthetics	40	3	45	0.50	1000	•	•	•	•	•	60-Cold
Mix	40	3.5	45	0.55	1000	•	٠	٠	•	٠	40-Cold
Darkcare	40	3	80	0.50	1000			*		٠	40-Cold
Woollen	40	1.5	40	0.30	1000			٠		٠	40-Cold
Hand wash	30	1	30	0.20	1000						30-Cold
Xpress Super Short	30	2	30	0.10	1400			•		٠	30-Cold
Daily Xpress	90	7	60	2.00	1400			•		•	90-Cold
Daily Xpress	60	7	60	1.20	1400			٠		٠	90-Cold
Daily Xpress	30	7	70	0.25	1400			•		٠	90-Cold

\*\* Energy & Water labelling test programme according to AS/NZS 2040.1

Selectable

\* Automatically selected, not cancelable.

\*\*\* If maximum spin speed of your machine is lower, selection may be made until maximum spin speed.

Water and power consumption and programme duration may differ from the table shown, subject to changes in water pressure, water hardness and temperature, ambient temperature, type and amount of laundry, selection of auxiliary functions, and fluctuations in the supply voltage.

① The auxiliary functions in the table may differ according to the model of your machine.

Description Programme duration will be displayed on the screen of your machine according to your selection.



### Auxiliary functions Auxiliary Function Selection Buttons

- Select the required auxiliary functions before starting the program.
- Some combinations cannot be selected together. (Ex.: Pre-wash) (Figure 1-5a) and Quick Wash (Figure 1-5b).

### Auxiliary function selection

If an auxiliary function that should not be selected together with a previously selected function is chosen, the first selected function will be cancelled and the last auxiliary function selection will remain active.

(Ex.: If you want to select pre-wash first and then quick wash, pre-wash will be cancelled and quick wash will remain active.

Auxiliary function that is not compatible with the program cannot be selected. (see, "Program Selection Table")

#### Prewash

When you select this function (5a), the display will indicate "1" symbol. A pre-wash is only worthwhile for heavily soiled laundry. Without pre-wash you save energy, water, detergent and time. Pre-wash without detergent is recommended for lace and curtains.

#### Quick Wash

With this function (5b), the wash time is shortened. The "2" symbol will light up on the display. Use this function for smaller amounts or slightly soiled laundries.

#### • Rinse Plus

This function (5c) allows your machine to perform an extra rinsing in addition to the rinsing cycles performed by your machine after main washing cycle. Thus, the risk for sensitive skins (babies, allergic skins and etc.) to be effected by the minimal detergent remnants on the laundry is reduced. "3" symbol will light up on the display.

### • Anti-Creasing

With this function (5d), drum movement will be lessened to prevent creasing and spinning speed is limited. In addition, washing is carried out at a higher water level. The "4" symbol will light up on the display.

Whenever you select this auxiliary function, load your machine with half of the maximum laundry specified in the program table.

## Time display

The display shows the time remaining for the program to complete while a program is running. Program duration may differ from the values in the consumption table subject to the changes in the water pressure, water hardness and temperature, ambient temperature, type and amount of laundry, auxiliary functions selected, and changes in the supply voltage.

### Time delay

With the "Time delay" function you can delay the program start up to 24 hours. Setting can be made in intervals of 30 minutes.

- 1. Press "Time delaying" buttons "+" and "-" to set your desired time delay.
- 2. Press "Start/Pause/Cancel" button. Then the time delay starts to count down.
- More laundry may be loaded or taken out during the time delay period.

### Changing the delay time

If you want to change the time during the countdown:

- 1. Press "Start/Pause/Cancel" button.
- 2. Press "Time delaying" buttons "+" or "-" to set the desired time delay.
- 3. Press "Start/Pause/Cancel" button.

## Canceling the time delay

If you want to cancel the time delay countdown and start the program immediately:

- 1. Press "Start/Pause/Cancel" button.
- 2. Pres "Time Delaying" "-" button to decrease the time delay. Program duration after 30 minutes shall be displayed.
- 3. Press "Start/Pause/Cancel" button to start the program.

## **Starting the Program**

- 1. Press "Start/Pause/Cancel" button to start the program.
- The start symbol (Figure 2-7j) which indicates that the program has started will light up.
- 3. The door locks and the door locked symbol (Figure 2-7i) will light up.
- The Symbol of the relevant step (prewash, main wash, rinse, softener and spin) that the program has started from will light up (Figure 2-7f).
- If the machine is not spinning, the program may be in rinse hold mode or the automatic spin correction system has been activated due to an excessive unbalanced distribution of laundry in the machine.

# Changing the selections after the program has started

The selected spin speed and program temperature fade out. An empty frame appears.

When the "Program selection" button is brought to the appropriate position, rpm and temperature data reappear.



# Switching the machine to standby mode

Press "Start/Pause/Cancel" button momentarily to switch your machine to the standby mode. Auxiliary functions can be cancelled or selected in accordance with the step the program is at. The door can be opened if the water level is suitable. Laundry may be added / taken out by opening the door.

### **Door lock**

The Door Locked Symbol (Figure 2-7i) lights up when the loading door is locked. This symbol will flash until the door is allowed to open. Do not force the door at this stage. You may open the door after the symbol fades out.

## **Child-proof lock**

This function protects the appliance from being tampered by children. In this case, all of the buttons are inactive except On/Off button; by On/Off button you can whether stop or resume (while child-lock on) the program of your machine.

The machine is switched to child-lock by pressing the 2nd and 4th auxiliary functions for 3 sec. "C:on" (Child lock is activated) label appears on the screen. The same symbol will also be displayed whenever any button is pressed while the machine is child-locked. To deactivate the child-proof lock, press the 2nd and 4th auxiliary function buttons for 3 sec. "C:OFF" (Child lock is deactivated) label appears on the screen.

# Ending the program through canceling

"Start/Pause/Cancel" button is pressed for 3 seconds to cancel the program. Start symbol (Figure 2-7j) will flash during cancellation. After cancellation, the symbol of the corresponding step at which the cancellation was made will remain lit and "End" will appear on the screen.

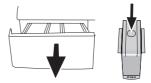
## End of program

When the program is finished, the symbols of the relevant steps will remain lit up and the auxiliary function, spin and temperature data selected at the start-up of the program will remain selected. "End" will appear on the display.

## 5 Maintenance and cleaning Detergent Drawer

Remove any powder residue buildup in the drawer. To do this;

1. Press the dotted point on the siphon in the softener compartment and pull towards you until the compartment is removed from the machine.

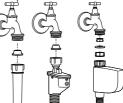


- If more than a normal amount of water and softener mixture starts to gather in the softener compartment, the siphon must be cleaned.
- 2. Wash the dispenser drawer and the siphon with plenty of lukewarm water in a washbasin.
- 3. Replace the drawer into its housing after cleaning. Check if the siphon is in its original location.

## Inlet water filters

There is a filter at the end of each water intake valve at the back side of the machine and also at the end of each water intake hose where they are connected to the tap. These filters prevent the foreign substances and dirt in the water to enter into the machine. Filters should be cleaned as they get dirty.

Close the taps.



- Remove the nuts of the water intake hoses to clean the surfaces of the filters on the water intake valves with an appropriate brush.
- If the filters are very dirty, you can pull them out by means of pliers and clean them.
- Take out the filters on the flat ends of the water intake hoses together with the gaskets and clean thoroughly under streaming water.
- Replace the gaskets and filters carefully to their places and tighten the hose nuts by hand.



# Draining any remaining water and cleaning the pump filter

Your product is equipped with a filter system which ensures a cleaner water discharge that extends pump life by preventing solid items such as buttons, coins and fabric fibers from clogging the pump propeller during discharge of the washing water.

• If your machine fails to drain the water, the pump filter may be clogged. You may have to clean it every 2 years or whenever it is plugged. Water must be drained off to clean the pump filter.

In addition, water may have to be drained off completely in the following cases:

- before transporting the machine (e.g. when moving house)
- when there is the danger of frost

In order to clean the dirty filter and discharge the water;

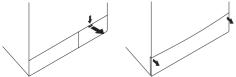
1- Unplug the machine to cut off the supply power.

▲ There may be water at 90°C in the machine. Therefore, the filter must be cleaned only after the inside water is cooled down to avoid hazard of scalding.

2- Open the filter cap. The filter cap may be composed of one or two pieces according to the model of your machine.

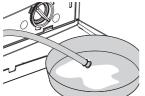
If it is composed of two pieces, press the tab on the filter cap downwards and pull the piece out towards yourself.

If it is composed of one piece, hold it from both sides and open it by pulling out.



3- An emergency drain hose is supplied with some of our models. Others are not supplied with this item.

If your product is supplied with an emergency drain hose, do the following as shown in the figure below:



- Pull out the pump outlet hose from its housing.
- Place a large container at the end of the hose. Drain the water off into the container

by pulling out the plug at the end of the hose. If the amount of water to be drained off is greater than the volume of the container, replace the plug, pour the water out, then resume the draining process.

 After draining process is completed, replace the plug into the end of the hose and fit the hose back into its place.

If your product is not supplied with an emergency drain hose, do the following as shown in the figure below:



- Place a large container in front of the filter to receive water flowing from the filter.
- Loosen pump filter (anticlockwise) until water starts to flow out of it. Direct the flowing water into the container you have placed in front of the filter. You can use a piece of cloth to absorb any spilled water.
- When there is no water left, turn the pump filter until it is completely loose and remove it.
- Clean any residues inside the filter as well as fibers, if any, around the propeller region.
- If your product has a water jet feature, be sure to fit the filter into its housing in the pump. Never force the filter while replacing it into its housing. Fit the filter fully into its housing; otherwise, water may leak from the filter cap.
- 4- Close the filter cap.

Close the two-piece filter cap of your product by pushing the tab on it.

Close the one-piece filter cap of your product by fitting the tabs on the bottom into their positions and pushing the upper part of it.



## 8 Solution suggestions for problems

Cause	Explanation / Suggestion			
Programme cannot be started or selected.				
Machine may have switched to self protection mode due to an infrastructure problem (such as line voltage, water pressure, etc.).	Bring your machine to factory settings by turning the Programme selection knob. (see, Ending the Programme through Cancelling)			
Water in the machine.				
There may be some water in your machine when you receive it. This is from the quality control process and is normal.	It is not harmful to your machine.			
There is water coming from the bottom of the ma	achine.			
There might be problems with hoses or the pump filter.	<ul> <li>Make sure that the seals of the water inlet hoses are securely fitted.</li> <li>Tightly attach the drain hose to the tap.</li> <li>Make sure that the pump filter is completely closed.</li> </ul>			
Machine does not fill with water				
<ul> <li>Tap may be turned off.</li> <li>Water inlet hose might be bent.</li> <li>Water inlet filter might be clogged.</li> <li>The loading door may be ajar.</li> </ul>	<ul> <li>Open the inlet water taps fully.</li> <li>Flatten the water intake hose.</li> <li>Clean the water intake filter.</li> <li>Close the loading door.</li> </ul>			
Machine does not discharge water.				
<ul> <li>Water outlet hose might be clogged or twisted.</li> <li>Pump filter may be clogged.</li> </ul>	- Clean or flatten the hose. - Clean the pump filter.			
Machine vibrates or shakes.				
<ul> <li>Machine feet might not be adjusted.</li> <li>Transportation safety bolts might have not been removed.</li> <li>There may be a small amount of laundry in the machine.</li> <li>The machine may be overloaded or the clothes may be distributed unevenly.</li> <li>There machine might be touching a solid surface.</li> </ul>	<ul> <li>Adjust the machine feet.</li> <li>Remove the transportation safety bolts.</li> <li>Add more laundry to the machine.</li> <li>Reduce the amount of laundry in the machine or balance the load by hand.</li> <li>Ensure that nothing touches the machine.</li> </ul>			
Machine stops shortly after the Programme start	S.			
Machine can stop temporarily due to low voltage.	It will resume operating when the voltage is back to the normal level.			
The water being taken in is directly discharged.				
Improper position of the drain hose.	Connect the water draining hose as described in the operation manual.			
No water can be seen in the machine during was	shing.			
This is not a problem. The water level is not visible from the outside of the machine.				
The door is jammed.				
<ul> <li>Water level might be above the lower level of the door.</li> <li>Machine might be heating up the water or it may be at the spinning cycle.</li> <li>Due to an electrical mechanism, the door can only be opened a few minutes after the Programme has stopped.</li> </ul>	<ul> <li>Run either the "Pump" or "Spin" Programme.</li> <li>Wait until the process is over.</li> <li>Wait until the process is over.</li> </ul>			

Machine fills with water when a process is cance	lled.				
Inside of machine may be hot.	For safety reasons cold water is added to cool the hot wash load				
It continuously spins. Remaining time does not count down. (On models with display)					
There may be an imbalance of laundry in the machine.	<ul> <li>The automatic spin correction system might have been activated due to the unbalanced distribution of the laundry in the drum.</li> <li>The laundry in the drum may be clustered (bundled laundry in a bag). Laundry should be rearranged and re-spun.</li> <li>No spinning is performed when the laundry is not evenly distributed in the drum to prevent any damage to the machine and to its environment.</li> </ul>				
Washing time takes longer than the time specified	d in the manual				
<ul> <li>Water pressure may be low.</li> <li>Supply voltage may be low.</li> <li>Input temperature of water may be low.</li> <li>There may be an imbalance of laundry in the machine.</li> <li>Number of rinses and/or amount of rinse water might have increased.</li> </ul>	<ul> <li>The machine will wait until there is sufficient amount of water, which will lengthen the washing time to avoid poor washing results due to insufficient water.</li> <li>Washing time is extended to avoid poor washing results when the supply voltage is low.</li> <li>Cycle time is extended to heat up the water when the input water is cold. Also, washing time can be lengthened to avoid poor washing results.</li> <li>The automatic spin correction system might have been activated due to the unbalanced distribution of the laundry in the drum.</li> <li>The laundry in the drum may be clustered (bundled laundry in a bag).</li> <li>Laundry should be rearranged and re-spun.</li> <li>No spinning is performed when the laundry is not evenly distributed in the drum to prevent any damage to the machine and to its environment.</li> <li>Water amount is increased to obtain a better rinse and a rinse cycle is added when necessary.</li> </ul>				
It continuously washes. Remaining time does not	t count down.				
In the case of a paused countdown while taking in water: - Timer will not countdown until the machine is filled with the correct amount of water. (On models with display) - Time might have gotten stuck during heating step. (On models with display) In the case of a paused countdown at the spinning step: There may be an imbalance of laundry in the machine. (On models with display)	<ul> <li>The machine will wait until there is sufficient amount of water to avoid poor washing results due to lack of water. Then the timer will start to count down.</li> <li>Time will not count down until the selected temperature for the Programme is attained.</li> <li>The automatic spin correction system might have been activated due to the unbalanced distribution of the laundry in the drum.</li> <li>The laundry in the drum may be clustered (bundled laundry in a bag). Laundry should be rearranged and re-spun.</li> <li>No spinning is performed when the laundry is not evenly distributed in the drum to prevent any damage to the machine and to its environment.</li> </ul>				
It did not spin.					
<ul> <li>There may be an imbalance of laundry in the machine. Therefore, the Programme might have been completed without spinning.</li> <li>The machine will not spin if the water has not completely drained.</li> </ul>	<ul> <li>The automatic spin correction system might have been activated due to the unbalanced distribution of the laundry in the drum.</li> <li>The laundry in the drum may be clustered (bundled laundry in a bag). Laundry should be rearranged and re-spun.</li> <li>No spinning is performed when the laundry is not evenly distributed in the drum to prevent any damage to the machine and to its environment.</li> <li>Check the filter.</li> <li>Check the drain hose.</li> </ul>				

Washing performance is poor: Laundry turns grey					
<ul> <li>Using insufficient amount of detergent for a long time,</li> <li>Washing at low temperatures for a long time,</li> <li>Using insufficient amount of detergent for hard waters (soil can stick to the laundry),</li> <li>Using excessive amount of detergent (detergent can stick to the laundry).</li> </ul>	<ul> <li>Use the recommended amount of detergent appropriate for water hardness and the laundry.</li> <li>Select the proper temperature for the laundry to be washed.</li> <li>If the water hardness is high, using an insufficient amount of detergent can cause laundry to turn grey over time.</li> <li>It is difficult to eliminate such greyness once it occurs.</li> </ul>				
Washing performance is poor: Stain could not be removed, not cleaned. Laundry could not be whitened.					
<ul> <li>Insufficient amount of detergent used.</li> <li>Excessive laundry loaded into machine</li> <li>Wrong Programme and temperature might have been selected.</li> <li>Improper detergent may have been used.</li> <li>Wrong type of detergent used.</li> </ul>	<ul> <li>Use recommended amount of detergent appropriate for the laundry.</li> <li>Do not load the machine in excess.</li> <li>Select the proper Programme and temperature for the laundry to be washed.</li> <li>Put the detergent in the correct compartment.</li> <li>Do not mix detergent with bleaching agents.</li> </ul>				
- Washing performance is poor: Oily stains appear on laundry. - Washing performance is poor: Bad odour					
<ul> <li>Oily accumulations on the drum may have stuck to the laundry.</li> <li>Oily accumulations on the drum may have stuck to the laundry.</li> </ul>	<ul> <li>Such odours and bacteria layers are formed on the drum as a result of continuous washing at lower temperatures and/or in short Programmes.</li> <li>Leave the detergent dispenser drawer as well as the loading door of the machine ajar after each washing. Thus, a humid environment favorable for bacteria cannot be created inside the machine.</li> <li>Machine must be operated empty either at 60°C or 90°C Programme with detergent every 6 months.</li> </ul>				
Colour of the clothes faded.					
<ul> <li>Excessive laundry loaded into machine.</li> <li>Detergent may have gotten damp.</li> <li>A higher temperature might have been selected.</li> </ul>	<ul> <li>Do not load the machine in excess</li> <li>Store detergent in a closed and dry location.</li> <li>Do not keep them under high temperatures.</li> <li>Select the proper Programme and temperature according to the type and soiling degree of the laundry.</li> </ul>				
It does not rinse well.					
<ul> <li>The amount, brand and storage conditions of the detergent used might not be appropriate.</li> <li>Detergent might have been put in the wrong compartment.</li> <li>Machine filter may be clogged.</li> <li>Drain hose may be folded.</li> <li>Intermediate spins may be skipped.</li> </ul>	<ul> <li>Store detergent in a closed and dry location. Do not keep them under high temperatures.</li> <li>If detergent is put in the prewash compartment although prewash cycle is not selected, machine can take this detergent during rinsing or softener step.</li> <li>Check the filter.</li> <li>Check the drain hose.</li> <li>There may be an imbalance of laundry in the machine.</li> <li>The laundry in the drum may be clustered (bundled laundry in a bag). Laundry should be rearranged and re-spun.</li> <li>No spinning is performed when the laundry is not evenly distributed in the drum to prevent any damage to the machine and to its environment.</li> </ul>				

Clothes stiffened.					
<ul> <li>Insufficient amount of detergent used.</li> <li>The detergent may have been placed into the wrong compartment; the detergent may be mixed with the softener.</li> </ul>	<ul> <li>If the water hardness is higher, using insufficient amount of detergent can cause the laundry to become stiff in time. Use appropriate amount of detergent according to the water hardness.</li> <li>If detergent is put in the prewash compartment although prewash cycle is not selected, machine can take this detergent during rinsing or softener step.</li> <li>Do not mix the softener with detergent when putting in the compartment.</li> <li>Wash and clean the drawer with hot water.</li> </ul>				
Clothes do not smell like the softener.					
<ul> <li>Insufficient amount of detergent used.</li> <li>The detergent was placed into the wrong compartment; the detergent was mixed with the softener.</li> </ul>	<ul> <li>If the water hardness is higher, using insufficient amount of detergent can cause the laundry to become stiff in time. Use appropriate amount of detergent according to the water hardness.</li> <li>If detergent is put in the prewash compartment although prewash cycle is not selected, machine can take this detergent during rinsing or softener step. Do not mix the softener with detergent when putting in the compartment.</li> <li>Wash and clean the drawer with hot water.</li> </ul>				
Detergent residue in the dispensing drawer.					
<ul> <li>Detergent may have been put in wet dispenser drawer.</li> <li>Detergent may have gotten damp.</li> <li>Water pressure might be low</li> <li>The detergent in the main wash compartment might have gotten wet while taking in the prewash water.</li> <li>Detergent might be mixed with the bleaching agent.</li> </ul>	<ul> <li>Dry the detergent drawer before putting in detergent.</li> <li>Store detergent in a closed and dry location.</li> <li>Do not keep them under high temperatures.</li> <li>The detergent dispenser outlet (holes) may have a problem.</li> <li>There might be problems with the detergent dispenser valves.</li> <li>Do not mix the softener with detergent when putting in the compartment.</li> </ul>				
There is detergent left on the laundry.					
<ul> <li>Excessive laundry loaded into machine.</li> <li>Wrong Programme and temperature might have been selected.</li> <li>Wrong detergent may have been used.</li> </ul>	<ul> <li>Do not load the machine in excess.</li> <li>Select the proper Programme and temperature for the laundry to be washed.</li> <li>Use wool detergents for woollens.</li> </ul>				
There is too much foam					
- You may not be using proper detergent for automatic washing machines. - Excessive amount of detergent may have been used. - Too much detergent may have been used for a small amount of lightly soiled laundry. - Detergent may have been stored improperly. - Type of material being washed (lace items will cause excessive foam due to their meshed structure). - Detergent might have been put in the wrong compartment. - Softener being released early.	<ul> <li>Use only automatic washing machine detergents in your washing machine.</li> <li>Use only sufficient amount of detergent.</li> <li>Use only sufficient amount of detergent.</li> <li>Store detergent in a closed and dry location.</li> <li>Do not store in excessively hot places.</li> <li>Use smaller amounts of detergent for lace items.</li> <li>If you put detergent in the prewash compartment although you have not selected a prewash cycle, the machine can take this detergent during rinsing or softener step.</li> <li>Too much softener was put in.</li> <li>The detergent dispenser is problematic. Water is siphoned (pulling the softener into the washer early) during the fill or rinse cycles.</li> </ul>				
There is foaming over the detergent drawer					
Too much detergent was used	Mix 1 tablespoonful softener and ½ liter water and pour into the main wash compartment of the detergent drawer.				

## 7 Specifications

Models	WM7
Maximum dry laundry capacity (kg)	7
Height (cm)	84
Width (cm)	60
Depth (cm)	54
Net Weight (±4 kg)	72
Electricity (V/Hz.)	220-240 V / 50Hz
Total Current (A)	10
Total Power (W)	2000-2350
Spinning cycle (rpm max.)	1200

Specifications of this appliance may change without notice to improve the quality of the product. Figures in this manual are schematic and may not match your product exactly.

Values stated on the machine labels or in the documentation accompanying it are obtained in laboratory in accordance with the relevant standards. Depending on operational and environmental conditions of the appliance, values may vary.



This appliance's packaging material is recyclable. Help recycle it and protect the environment by dropping it off in the municipal receptacles provided for this purpose. Your appliance also contains a great amount of recyclable material. It is marked with this label to indicate the used appliances that should not be mixed with other waste. This way, the appliance recycling organised by your manufacturer will be done under the best possible conditions, in compliance with European Directive 2002/96/EC on Waste Electrical and Electronic Equipment. Contact your town hall or your retailer for the used appliance collection points closest to your home. We thank you doing your part to protect the environment.









## **ELECTRICAL DISTRIBRUTORS Service & Care Centre PTY LTD**

ABN 11 051 297 557

1/9 TERAN CLOSE WHITEBRIDGE NSW 2290 PH: 02 49 209114 FAX: 02 49209115 EMAIL: sales@euromaid.com.au WEBSITE: <u>www.euromaid.com.au</u>

## **EUROMAID WASHING MACHINE WARRANTY**

IN ADDITIONS TO RIGHTS BY LAW

Electrical Distributors Australia Pty Ltd guarantees to the original purchaser in the first two years of ownership that any part with defective material be replaced free of charge, provided that all service work is carried out by Electrical distributors Australia Pty Ltd or the nearest appointed service agent.

#### 2 Year Warranty Products:

Front Load washing machines and Dishwashers

#### **1 Year Warranty Products:**

Clothes dryers

Where the appliance is installed outside the normal service area of Electrical Distributors Australia Pty Ltd or its Appointed Service Agent the purchaser will pay the travel cost charges for the service agent to attend the repair or to take the appliance to the service centre.

#### **Built In & Free Standing Appliances:**

Access must be granted within normal working hours and our Service Agents must have easy access to these built in appliances and charges will be the responsibility of the purchaser where the service technician cannot obtain easy access to remove the appliance for inspection prior to repair.

This Warranty is not transferable and excludes any repair or replacement caused by Power Surges faulty installation abuse, Pest Damages, misuse, acts of God or accident.

The above Warranty is for Domestic Application only and is limited to Three (3) Months in Commercial Applications.

#### **AUTHORISED SERVICE AGENTS:**

#### <u>NSW</u>

ALL GENERAL WHITEGOODS 4/11 HALLSTROM PLACE WETHERILL PARK 2164 NSW PH:02 97561511 FAX:02 97561091

#### VIC

MASTER TECH SERVICES 9 KIRKHAM ROAD DANDENONG VIC 3175 PH: 1300 131118 FAX: 1300366705

#### TAS

FARR ELECTRICAL CONTRATOR 286 MACQUAIRE STREET SOUTH HOBART TAS 7004 PH: 03 6223 1010 FAX 03 62237039 **QUEENSLAND** 

ENDEAVOUR REFRIGERATION 167 ROBERTSON STREET FORTITUDE VALLEY QLD 4006 PH:073 8727444 FAX:073 8522465

WA

DACAPS APPLIANCE PARTS AND SERVICE 357 SEVENOAKS STREET CANNINGTON WA 6107 PH: 1800 322 277 FAX: 1800 354310 GOLD COAST ROSHAD APPLIANCE SERVICE 1/13 LEDA DRIVE BURLEIGH QLD 4220 PH:0755357044 FAX:0755357407

## FOR OUTSIDE SERVICE AREAS PLEASE CONTACT OUR SERVICE & CARE CENTRE AT NEWCASTLE 02 49 209114

